

Announced Follow Up Care Inspection Report 17 January 2020



Maine Dental Practice

Type of Service: Independent Hospital (IH) – Dental Treatment

Address: 14b Old Mill Park, Cullybackey, BT42 1GP

Tel No: 028 2588 0500

Inspector: Carmel McKeegan

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



In respect of dental practices for the 2019/20 inspection year we are moving to a more focused, shorter inspection which will concentrate on the following key patient safety areas:

- management of medical emergencies
- arrangements in respect of conscious sedation, if applicable
- infection prevention and control
- decontamination of reusable dental instruments
- radiology and radiation safety
- management of complaints
- regulation 26 visits, if applicable
- review of areas for improvement from the last inspection, if applicable

2.0 Profile of service

This is a registered dental practice with four registered places.

3.0 Service details

Organisation/Registered Providers: Mr Jonathon McKeown Mr Mark Connaughty	Registered Manager: Mr Jonathon McKeown
Person in charge at the time of inspection: Mr Jonathon McKeown	Date manager registered: 28 February 2019
Categories of care: Independent Hospital (IH) – Dental Treatment	Number of registered places: 4

4.0 Action/enforcement taken following the most recent inspection dated 30 August 2019

The most recent inspection of the establishment was an announced care inspection. No areas for improvement were made during this inspection.

4.1 Review of areas for improvement from the last care inspection dated 30 August 2019

There were no areas for improvement made as a result of the last care inspection.

5.0 Inspection findings

An announced follow-up care inspection took place on 17 January 2020 from 11:00 to 11:45. Arrangements in respect of conscious sedation were not reviewed by RQIA during the announced care inspection on 30 August 2019. This inspection was conducted to address this outstanding key patient safety area.

This inspection was underpinned by The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003, The Independent Health Care Regulations (Northern Ireland) 2005, The Regulation and Improvement Authority (Independent Health Care) (Fees and Frequency of Inspections) (Amendment) Regulations (Northern Ireland) 2011 and the Department of Health (DoH) Minimum Standards for Dental Care and Treatment (2011).

The following area was examined during the inspection:

- Conscious sedation

During the inspection the inspector met with Mr Jonathon McKeown, registered person. A tour of some areas of the premises was also undertaken.

Two areas for improvement were identified against the standards; to further develop the policy and procedure for the management of conscious sedation and to ensure that that all members of the dental team providing treatment under conscious sedation have received appropriate training in keeping with best practice.

The findings of the inspection were provided to Mr McKeown at the conclusion of the inspection.

4.1 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	0	2

Findings of the inspection were discussed with Mr McKeown, responsible individual, as part of the inspection process and can be found in the main body of the report.

5.0 The inspection

5.1 Review of areas for improvement from the most recent inspection dated 30 August 2019

The most recent inspection of the establishment was an announced care inspection. No areas for improvement were made during this inspection.

5.2 Review of areas for improvement from the last care inspection dated 30 August 2019

There were no areas for improvement made as a result of the last care inspection.

5.3 Inspection findings

5.4 Conscious sedation

Conscious sedation

Conscious sedation helps reduce anxiety, discomfort, and pain during certain procedures and is accomplished with medications and (sometimes) local anaesthesia to induce relaxation.

Mr McKeown confirmed that conscious sedation is provided in the form of inhalation sedation, known as relative analgesia (RA). The practice does not offer oral sedation or intravenous sedation (IV) to patients.

Review of the policy and procedure in relation to the management of conscious sedation identified that the policy was in need of further development to fully reflect the relevant best practice guidance, Conscious Sedation in The Provision of Dental Care (2003). Advice and guidance was provided and an area for improvement was made against the standards in this regard.

Conscious Sedation in The Provision of Dental Care (2003) details the specific training requirements necessary for dentists and dental staff undertaking conscious sedation in both adults and young people. Mr McKeown confirmed that all dentists had in the past received supervised theoretical, practical and clinical training in the providing treatment under conscious sedation. Mr McKeown stated that all dentists were aware that they each needed to undertake refresher training in this area and were actively enrolling for training courses in this regard.

We discussed the training needs of dental nurses involved in providing treatment under conscious sedation and Mr McKeown confirmed that all dental nurses also need to undertake appropriate supervised theoretical, practical and clinical training in keeping with best practice. We further discussed possible options for the provision of dental nurse conscious sedation training and Mr McKeown was advised to ensure that training records for all those involved in providing treatment under conscious sedation are retained and available for inspection. An area for improvement has been made against the standards to ensure that that all members of the dental team providing treatment under conscious sedation have received appropriate training in keeping with best practice. A record of training should be retained and available for inspection.

Review of care records evidenced that the justification for using sedation, consent for treatment; pre, peri and post clinical observations were recorded. Information was available for patients in respect of the treatment provided and aftercare arrangements. It was suggested that an 'easy read' and an age appropriate consent forms are available for patients who may benefit from these different formats.

A review of records and discussion with Mr McKeown confirmed that the RA equipment has been serviced in keeping with manufacturer's instructions. We confirmed that a nitrous oxide risk assessment had been completed to identify the risks and control measures required in required in keeping with the Northern Ireland Adverse Incident Centre (NIAIC) alert NIA-2017-001 issued on 6 September 2017. The risk assessment had not been dated or signed to show when this was undertaken and by whom; Mr McKeown confirmed the risk assessment would be signed and dated by the author later that day.

Review of the environment and equipment and discussion with Mr McKeown demonstrated that conscious sedation is being managed in keeping with Conscious Sedation in The Provision of Dental Care (2003). Mr McKeown was receptive of all advice provided and confirmed that all areas identified would be given immediate attention.

Areas of good practice

A review of arrangements in respect of conscious sedation evidenced that all dental practitioners are providing conscious sedation treatments in keeping with best practice guidance.

Areas for improvement

The policy and procedure for the management of conscious sedation should be further developed to fully reflect all areas outlined in Conscious Sedation in The Provision of Dental Care (2003).

Ensure that that all members of the dental team providing treatment under conscious sedation have received appropriate training in keeping with best practice. A record of training should be retained and available for inspection.

	Regulations	Standards
Areas for improvement	0	2

6.0 Quality improvement plan

All areas identified which require improvement are detailed in the quality improvement plan (QIP). Details of the QIP and were discussed with Mr Jonathan McKeown, registered person, as part of the inspection process. The timescales commence from the date of inspection.

The Registered Person/Manager should note that if actions outlined in the QIP are not taken to comply with regulations and standards this may lead to enforcement action. It is the responsibility of the Registered Person to ensure that all areas for improvement identified within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the dental practice. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises RQIA would apply standards current at the time of that application.

6.1 Actions to be taken by the service

The QIP should be completed and detail the actions taken to address the areas for improvement identified. The responsible individuals should confirm that these actions have been completed and return the completed QIP via Web Portal for assessment by the inspector.

Quality Improvement Plan

Action required to ensure compliance with The Minimum Standards for Dental Care and Treatment (2011)

<p>Area for improvement 1</p> <p>Ref: Standard 8.6</p> <p>Stated: First time</p> <p>To be completed by: 28 February 2020</p>	<p>The registered persons shall ensure the policy and procedure for the management of conscious sedation is further developed to fully reflect all areas outlined in Conscious Sedation in The Provision of Dental Care (2003).</p> <p>Ref: 5.4</p>
	<p>Response by registered person detailing the actions taken: Policies and procedures have been updated and expanded in line with 'Conscious Sedation in the Provision of Dental Care 2003' to include more detail on definitions, indications/contraindications, training, maintenance of equipment, consent, technique, record keeping, complications etc.</p>
<p>Area for improvement 2</p> <p>Ref: Standard 8.6</p> <p>Stated: First time</p> <p>To be completed by: 28 February 2020</p>	<p>The registered persons shall ensure that that all members of the dental team providing treatment under conscious sedation have received appropriate training in keeping with best practice. A record of training should be retained and available for inspection</p> <p>Ref: 5.4</p>
	<p>Response by registered person detailing the actions taken: Formal in house training for all staff will take place on Thursday 12th March 2020 and will be recorded, dated and signed by all staff. This training will be repeated annually. Dentists have applied for NIMTDA Inhalation Sedation course and are currently on waiting lists for 2 courses. If unsuccessful in gaining a place on these then an online course will be completed to ensure dentists are updated and trained in best practice.</p>



The Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT

Tel 028 9536 1111
Email info@rqia.org.uk
Web www.rqia.org.uk
Twitter @RQIANews

