

Unannounced Finance Follow Up Inspection Report 20 February 2020



Edgewater Nursing Home

Type of Service: Nursing Home
Address: 70 Victoria Road, Newbuildings, Londonderry,
BT47 2RL
Tel No: 02871342090
Inspector: Joseph McRandle

www.rqia.org.uk

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service provider from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

This is a registered nursing home which provides care for up to 28 patients.

3.0 Service details

Organisation/Registered Provider: Edgewater Responsible Individual(s): Michael Curran Paul Steele	Registered Manager: John Green
Person in charge at the time of inspection: John Green	Date manager registered: 14 December 2007
Categories of care: Nursing Home (NH) I – Old age not falling within any other category PH - Physical disability other than sensory impairment PH(E) - Physical disability other than sensory impairment – over 65 years	Number of registered places: 28

4.0 Inspection summary

An unannounced inspection took place on 20 February 2020 from 11.45 to 13.00 hours.

This inspection was underpinned by the Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003, the Nursing Homes Regulations (Northern Ireland) 2005 and the DHSSPS Care Standards for Nursing Homes (April 2015).

The inspection assessed progress with any areas for improvement identified since the last inspection and to determine if the service was delivering safe, effective and compassionate care and if the service was well led.

Evidence of good practice was found in relation to maintaining up to date records of patients' items held in the safe place and recording two signatures against the records of the reconciliations (checks) of patients' monies.

No areas for improvement were identified during the inspection.

Patients described living in the home in positive terms, one patient said that they enjoyed living in the home and that staff were caring and kind. The inspector saw that members of staff were available in the lounges and in the dining areas during lunchtime to provide assistance as required. The home's environment was clean, tidy, and comfortably warm throughout.

The findings of this report will provide the home with the necessary information to assist them to fulfil their responsibilities, enhance practice and patients' experience.

The following areas were examined during the inspection:

- Controls surrounding the management of patients' monies and valuables
- environment

The findings of this report will provide the home with the necessary information to assist them to fulfil their responsibilities, enhance practice and patients experience.

4.1 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	0	0

This inspection resulted in no areas for improvement being identified. Findings of the inspection were discussed with John Green, registered manager, as part of the inspection process and can be found in the main body of the report.

Enforcement action did not result from the findings of this inspection.

4.2 Action/enforcement taken following the most recent inspection dated 23 May 2019

Other than those actions detailed in the QIP no further actions were required to be taken following the most recent inspection on 23 May 2019.

5.0 How we inspect

Prior to the inspection a range of information relevant to the home was reviewed. This included the previous care and finance inspection findings and any other written or verbal information received, for example, notifications.

During the inspection the inspector met with the registered manager, a number of patients and staff.

The following records were examined during the inspection:

- A sample of records of the safe contents
- A sample of records of reconciliations (checks) of patients' monies.

Areas for improvement identified at the last inspection were reviewed and assessment of compliance recorded as met, partially met, or not met.

The findings of the inspection were provided to the person in charge at the conclusion of the inspection.

6.0 The inspection

6.1 Review of areas for improvement from the most recent inspection dated 23 May 2019

Areas for improvement from the last inspection		Validation of compliance
Action required to ensure compliance with the Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015		
Area for improvement 1 Ref: Standard 14.9 Stated: First time	The registered person shall ensure that a system is implemented to record the items held in the safe place on behalf of patients. The record should also show when the items are withdrawn and returned to the safe place.	Met
	Action taken as confirmed during the inspection: A review of a sample of records showed that since the last inspection on 23 May 2019 a system was implemented to record patients' items deposited to and withdrawn from the safe place. Records of items held in the safe place were up to date at the time of the inspection on 20 February 2020.	
Area for improvement 2 Ref: Standard 14.25 Stated: First time	The registered person shall ensure that the records of the reconciliations of monies and valuables held on behalf of patients are signed by the person undertaking the reconciliation and countersigned by a senior member of staff.	Met
	Action taken as confirmed during the inspection: A review of a sample of patients' finance records evidence that this area for improvement had been met.	

6.2 Inspection findings

Records of reconciliations of patients' monies and records of safe contents

A review of records confirmed that reconciliations (checks) between the monies held on behalf of patients and the records of monies held were undertaken on a monthly basis. Records confirmed that the last check of patients' monies was undertaken on 4 February 2020.

Good practice was observed as the records of the reconciliations were signed by the home's administrator and countersigned by the registered manager.

A review of records showed that since the last inspection on 23 May 2019 a system has been implemented to record patients' items held in the safe place. Records evidenced when items were deposited to and withdrawn from the safe place and that two signatures were recorded against each entry. Discussion with staff confirmed that the items were checked on a regular basis. It was noticed however, that although the records were up to date and signed after each activity, there were no records to evidence that regular checks of the patients' items were undertaken.

The registered manager was advised to record the date when checks were undertaken of patients' items. The record should be signed by the person undertaking the check and countersigned by a senior member of staff. The registered manager agreed to include this practice along with the monthly checks of patients' monies.

Areas of good practice

There were examples of good practice found in relation to maintaining up to date records of patients' items held in the safe place and recording two signatures against the reconciliations of patients' monies.

Areas for improvement

No areas for improvement were identified during the inspection.

	Regulations	Standards
Total number of areas for improvement	0	0

7.0 Quality improvement plan

There were no areas for improvement identified during this inspection, and a QIP is not required or included, as part of this inspection report.



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