

## **Estates Report for RQIA Inspection IN021021 - Meadowbank Care Home (1186) on 24 February 2015**

- **The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003**
- **The Nursing Homes Regulations (Northern Ireland) 2005**
- **Nursing Homes Minimum Standards 32, 35 and 36 (DHSSPS, January 2008)**

I would confirm the following matters with regard to above:

An inspection of **Meadowbank Care Home**, 11a Trench Road, Londonderry was carried out by RQIA on **24 February 2015**. Mrs Claire Wilkinson, Registered Manager, Mr James Wilson, Maintenance Man, Meadowbank and Mr. Gerry Hegarty, Estates Officer, Four Seasons Health Care were present during this inspection.

RQIA considers that action is required by the registered persons in relation to the item 5 noted below in order to ensure compliance with the above legislation and standards:

### **Standard 32 – Premises and grounds**

#### ***Previous Issues (Estates Inspection on 4 November 2012)***

1. **Previous QIP item 1.** Door handles throughout the home have been replaced and these appeared to be generally in good condition during this inspection but see 6. below.
2. **Previous QIP item 2.** One sluice room which was unused at the time of the previous inspection has been converted into a hairdressing room.

#### ***Current Issues***

3. It is good to report that the premises being used for the purposes of Meadowbank Care Home were presented in good decorative order, clean, and comfortable. No further issues were identified for attention in relation to this standard during this inspection.
4. The window to the medicines storage room is fitted with clear glass and privacy/security is achieved by means of internal blinds which are drawn at nighttime by staff. The inspector recommended that obscure glass or film be fitted to the window to increase security. The Estates Officer confirmed by e-mail to RQIA on 27 February 2015 that this had been completed following the inspection.

### **Standard 35 - Safe and healthy working practices**

#### ***Previous Issues (Estates Inspection on 24 November 2011)***

5. **Previous QIP item 3.** The cold water storage tanks have been removed and the issues identified in the legionellae risk assessment addressed. The home manager and the estates officer confirmed that there were arrangements in place to ensure that the home would be able to operate in the event of a water supply failure. This was confirmed in several e-mails from the estates officer to RQIA following the inspection. The arrangements include agreements with the water supplier Northern Ireland Water.
6. **Previous QIP item 4.** Generally, stores and other areas where patients are not permitted to access were found to be secured closed with the exception of the linen store in the Cedarwood unit. The replacement door furniture referred to in item 1. above did not include for locking arrangements on this door. The Estates Officer confirmed by e-mail to RQIA on 27 February 2015 that a suitable lock had been fitted to this door following the inspection.

#### ***Current Issues***

7. There were no other issues identified during the inspection requiring attention relating to this standard. There were good records relating to ongoing safety related maintenance checks and procedures by external specialist contractors and in-house staff.

### **Standard 36 – Fire Safety**

#### ***Previous Issues (Estates Inspection on 24 November 2011)***

7. No issues relating to fire safety were raised during the previous estates inspection.

#### ***Current Issues***

8. Records indicate good attention to fire safety management in the home. The fire risk assessment was reviewed last on 02 July 2014 and records indicate good attention to fire safety equipment maintenance and safety checks by external specialist contractors and the 'in-house' maintenance man.
9. The Fire risk assessor is currently in the process of application for inclusion on a recognized register of fire risk assessors in line with RQIA correspondence to care home providers in February 2013.

## Action Required by Registered Persons

If you disagree with the factual accuracy of the report you should make a separate response to this office via email to [estates@rqia.org.uk](mailto:estates@rqia.org.uk) in order that amendments can be considered and made or your comments appended.

On **20 April 2015** this inspection report will be made open to the public (bar any communication regarding factual accuracy). If you have not provided a detailed response by this date, this report will still be made open without your comments.

You will be aware that this report and any response you submit will constitute an open report on this establishment and will be made available to interested parties on request. If a detailed response is not received in writing by the required date given above, I would ask you to regard this copy of the report as final and an open document effective from **21 April 2015**.

Thank you for your co-operation.

I look forward to hearing from you.

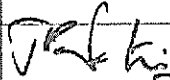
Regards

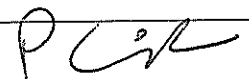
A handwritten signature in blue ink, appearing to read 'P. C. Cunningham', is written over a light blue rectangular background.

**Phil Cunningham**  
**Senior Estates Officer**

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Please complete the following table to demonstrate that the report has been considered by the registered manager and approved by the responsible person / identified responsible person:

NAME OF REGISTERED MANAGER COMPLETING QIP	Claire Wilkinson
NAME OF RESPONSIBLE PERSON / IDENTIFIED RESPONSIBLE PERSON APPROVING QIP	 Jim McCall MANAGING DIRECTOR 1/4/15

Approved by:	Date
	23/5/15