

Unannounced Care Inspection Report 7 February 2019



Homecare Nursing Services

Type of Service: Nursing Agency
Address: Callan House, Hill Street, Milford, BT60 3NZ
Tel No: 02837511333
Inspector: Michele Kelly

www.rqia.org.uk

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

This is a nursing agency which was registered in January 2012 to supply nurses to a range of healthcare settings and to work with service users in their own homes. To date the nursing agency has not been operational.

3.0 Service details

<p>Organisation/Registered Provider: Homecare (NI) Ltd</p>	<p>Registered Manager: Nicola Finlay (acting)</p>
<p>Responsible Individual: Ms Mairead Mackle</p>	

Person in charge at the time of inspection: Miss Eleanor Garvey	Date manager registered: Nicola Finlay – application not yet submitted
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4.0 Inspection summary

An unannounced inspection took place on 7 February 2019 from 10.30 to 11.00.

This inspection was underpinned by the Nursing Agencies Regulations (Northern Ireland) 2005 and the Nursing Agencies Minimum Standards, 2008.

This inspection was undertaken to establish if the nursing agency was supplying nurses to any setting or regulated service. During discussions with the Head of Quality and Compliance, the inspector was assured that the agency is not involved in the supply of nurses to any setting.

4.1 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	0	0

Enforcement action did not result from the findings of this inspection.

4.2 Action/enforcement taken following the most recent care inspection dated 26 February 2019

Other than those actions detailed in the QIP no further actions were required to be taken following the most recent inspection on 26 February 2018.

5.0 How we inspect

Prior to the inspection a range of information relevant to the service was reviewed. This included the following records:

- the previous care inspection report
- any correspondence received by RQIA since 26 February 2018

Areas for improvement identified at the last care inspection were reviewed and assessment of compliance recorded as met.

The findings of the inspection were provided to the person in charge at the conclusion of the inspection.

6.0 The inspection

6.1 Review of areas for improvement from the most recent inspection dated 26 February 2018.

The most recent inspection of the agency was an unannounced care inspection.

The completed QIP was returned and approved by the care inspector.

6.2 Review of areas for improvement from the last care inspection dated 26 February 2018

Areas for improvement from the last care inspection		
Action required to ensure compliance with The Nursing Agencies Regulations (Northern Ireland) 2005		Validation of compliance
Area for improvement 1 Ref: Regulation 23 (1) (b) Stated: First time	The registered person shall give notice in writing to RQIA where the registered manager proposes to be absent from the agency for a continuous period of 28 days or more. The notice shall specify – <ul style="list-style-type: none"> • the length or expected length of the absence • the reason for the absence • the arrangements which have been made for appointing another person to manage the agency Ref: 6.3	Met
	Action taken as confirmed during the inspection: Inspector confirmed that the Responsible Individual had confirmed the reason for the absence of the previous registered manager and the arrangements being made to appoint a new manager. (email 9 May 2018)	

6.3 Inspection findings

The management arrangements for the agency were discussed with the Head of Quality and Compliance. The inspector was informed that the agency had recruited a new nurse manager who was in an acting role at present and an application would be submitted for registration as manager.

The Head of Quality and Compliance reported that although the organisation has been registered as a nursing agency since January 2012 they have not recruited or been involved in the supply of nurses.

The inspector advised that the RQIA position regarding non- operational agencies has been reviewed and that RQIA will consider issuing the agency with conditions on the registration of the agency, where the agency are required to notify RQIA when they are proposing to become operational .

7.0 Quality improvement plan

There were no areas for improvement identified during this inspection, and a QIP is not required or included, as part of this inspection report.



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