



The Regulation and
Quality Improvement
Authority

**THE REGULATION AND QUALITY IMPROVEMENT
AUTHORITY**

9th floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT
Tel: 028 9051 7500 Fax: 028 9051 7501

ANNOUNCED ESTATES INSPECTION

Inspection No:	IN017928
Establishment ID No:	11981
Name of Establishment:	96 Beechill Road Day Care Service
Date of Inspection:	4 September 2014
Inspector's Name:	Gavin Doherty

1.0 GENERAL INFORMATION

Name of Centre:	96 Beechill Road Day Care Service
Address:	96 Beechill Road Belfast BT8 7QN
Telephone Number:	9069 9130
Registered Organisation/Provider:	Mr Andrew Grainger Autism Initiatives NI
Registered Manager:	Ms Alison Robinson
Person in Charge of the Centre at the time of Inspection:	Ms Alison Robinson
Type of establishment:	Day Care Centre
Number of Registered Places:	6 (DCS-LD)
Date and time of inspection:	4 September 2014 from 1030-1200
Date of previous inspection:	First Announced Estates Inspection
Name of Inspector:	Gavin Doherty

2.0 INTRODUCTION

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect Day Care Centres.

This is a report of an announced inspection to assess the quality of the premises and grounds in which the service is being provided including the upkeep of the building and engineering services and equipment. The report details the extent to which the standards measured during inspection were met.

3.0 PURPOSE OF THE INSPECTION

The purpose of this inspection was to consider whether the premises and grounds were safe, well maintained and remain suitable for their stated purpose in compliance with legislative requirements and current draft minimum standards. This was achieved through a process of evaluation of available evidence.

The Regulation and Quality Improvement Authority aims to use inspection to support providers in improving the quality of services, rather than only seeking compliance with regulations and standards.

The aims of the inspection were to examine the estates related policies, practices and monitoring arrangements for the provision of Day Care, and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003
- The Day Care Settings Regulations (Northern Ireland) 2007
- 'Draft' Day Care Centres Minimum Standards (DHSSPS, 2005)

Other published standards which guide best practice may also be referenced during the Inspection process.

4.0 METHODS/PROCESS

Specific methods/processes used in this inspection include the following:

- Discussion with the person in charge
- Examination of records
- Inspection of the Centre internally and externally.
- Evaluation and feedback

Any other information received by RQIA about this Registered Provider has also been considered by the Inspector in preparing for this inspection.

5.0 CONSULTATION PROCESS

During the course of the inspection, the Inspector spoke to Ms Alison Robinson.

6.0 INSPECTION FOCUS

The inspection sought to establish the level of compliance achieved with respect to the following DHSSPS Draft Day Care Centres Minimum Standards and to assess progress with the issues raised during and since the previous inspection:

Standards inspected:

- Standard 25 - Premises and grounds
- Standard 27 - Safe and healthy working practices
- Standard 28 - Fire Safety

7.0 PROFILE OF SERVICE

96 Beechill Road is a day care setting in Belfast which is operated by Autism Initiatives NI. The day care setting provides support for individuals with Autism Spectrum Condition, Learning Disability and autistic behaviours. Day care is provided in one large activity room, two small rooms and a kitchen. There is dining space in the kitchen for lunch times and break times. The centre also has toilet facilities including a disabled toilet and storage rooms. Outside of Day Centre is a parking area.

8.0 SUMMARY

Following the Estates Inspection of 96 Beechill Road Day Care Service on 4 September 2014, improvements are required to comply with the Day Care Settings Regulations (Northern Ireland) 2007 and the criterion outlined in the following draft minimum standards:

- Standard 25 - Premises and grounds
- Standard 27 - Safe and healthy working practices
- Standard 28 - Fire Safety

This resulted in three requirements and two recommendations. These are outlined in the sections below and in the quality improvement plan appended to this report.

The Estates Inspector would like to acknowledge the hospitality and assistance of Ms Alison Robinson throughout the inspection process.

9.0 INSPECTOR'S FINDINGS

9.1 Recommendations and requirements from previous inspection

This is the first announced estates inspection for this facility since it was first registered by RQIA.

9.2 **Standard 25 - Premises and grounds** - *The premises and grounds are safe, well maintained and remain suitable for their stated purpose*

9.2.1 There was good evidence of maintenance activities within the Centre and it appeared clean and very well kept. Maintenance procedures for the building and engineering services were in place and good records are maintained and were available for inspection within the centre. However, one issue was identified for attention by the registered manager. This is detailed below and in the section of the attached quality improvement plan titled '**Standard 25 – Premises and grounds**

9.2.2 The carpet in the main day room was badly stained and should be deep cleaned. (Item 1 in the attached Quality Improvement Plan)

9.3 **Standard 27 - Safe and healthy working practices** - *The home is maintained in a safe manner*

9.3.1 By in large, safe and healthy working practices appear evident in the Centre in accordance with this standard. Suitable records are maintained and were available for inspection within the centre. However, three issues were identified for attention by the registered manager. These are detailed below and in the section of the attached quality improvement plan titled '**Standard 27 - Safe and healthy working practices**'.

9.3.2 It is important that the thermostatic mixing valves installed at several hot water outlets throughout the premises are inspected and serviced annually or in accordance with the manufacturer's recommendations.
(Item 2 in the attached Quality Improvement Plan)

9.3.3 Consideration should be given to the fitting of a thermostatic mixing valve to the hot water outlet in the sensory room.
(Item 4 in the attached Quality Improvement Plan)

9.3.4 It is essential that the service receives assurances from the Landlord for the premises, that the premises 'fixed electrical installation' is inspected and maintained in accordance with the relevant British Standard (BS7671:2008).
(Item 3 in the attached Quality Improvement Plan)

9.4 Standard 28 - Fire safety - *Fire safety precautions are in place that reduce the risk of fire and protect service users, staff and visitors in the event of fire.*

9.4.1 Fire Safety procedures introduced by Autism Initiatives into the Centre are generally in line with this standard. Records inspected demonstrate good attention to fire safety matters. A fire risk assessment was undertaken on 4 April 2014 and fire safety training for all staff was undertaken on 20 March 2014. A fire drill was undertaken within the facility on 7 April 2014. The fire risk assessment highlights a significant finding with regards to the inspection, servicing and maintenance of the centre's fire safety installations. This issue is also identified for attention by the registered manager as a result of this inspection. This is detailed below and in the section of the attached quality improvement plan titled '**Standard 28 – Fire safety**'.

9.4.2 It is essential that the service receives assurances from the Landlord for the premises, that the following critical installations are inspected, serviced and maintained in accordance with the relevant British Standard. Confirmation should also be sought that the required in-house checks are in place with records available for inspection;

- Fire alarm & detection system (BS5839 -1:2013)
- Emergency lighting installation (BS5266-1:2011)
- Portable fire-fighting equipment (BS5306-3:2009)

(Item 5 in the attached Quality improvement Plan)

10.0 QUALITY IMPROVEMENT PLAN

The details of the Quality Improvement plan appended to this report were discussed with Ms Alison Robinson as part of the inspection process.

The timescales commence from the date of inspection.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) 2005 and must be met.

Recommendations are based on the Department of Health, Social Services and Public Safety's minimum standards for registration and inspection, promote current good practice and should be considered by the management of the nursing home to improve the quality of life experienced by patients.

11.0 Enquiries

Enquiries relating to this report should be addressed to:

**Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT**



The **Regulation** and
Quality Improvement
Authority

Quality Improvement Plan

- for -

Announced Estates Inspection

- of -

96 Beechill Road Day Care Service

- on -

4 September 2014

QIP Position Based on Comments from Registered Persons (for RQIA use only)		QIP Closed		Estates Officer	Date
		Yes	No		
A.	All items confirmed as addressed.				
B.	All items either confirmed as addressed or arrangements confirmed to address within stated timescales.				
C.	Clarification or follow up required on some items.				

NOTES:

The details of the quality improvement plan were discussed with Ms Alison Robinson as part of the inspection process.

The timescales commence from the date of inspection.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Day Care Settings Regulations (Northern Ireland) 2007 and must be met.

Recommendations are based on the Department of Health, Social Services and Public Safety's minimum standards for registration and inspection, promote current good practice and should be considered by the management of the centre to improve the quality of life experienced by clients.

The registered provider is required to record comments on the quality improvement plan.

The quality improvement plan is to be completed by the registered provider and registered manager and returned to estates@rqia.org.uk.

Please complete the following table to demonstrate that this Quality Improvement Plan has been completed by the registered manager and approved by the responsible person / identified responsible person:

NAME OF REGISTERED MANAGER COMPLETING QIP	
NAME OF RESPONSIBLE PERSON / IDENTIFIED RESPONSIBLE PERSON APPROVING QIP	

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Assurance, Challenge and Improvement in Health and Social Care

Standard 25 – Premises and grounds

The following requirements and recommendations should be noted for action in relation to Standard 25 – Premises and grounds

Item	Minimum Standard Reference	Recommendation	Timescale	Details Of Action Taken By Registered Person (S)
1	Standard 25.1	The carpet in the main day room was badly stained and should be deep cleaned. (9.2.2 in the report)	12 weeks	

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Assurance, Challenge and Improvement in Health and Social Care

Standard 27 – Safe and healthy working practices

The following requirements and recommendations should be noted for action in relation to Standard 27 – Safe and healthy working practices

Item	Regulation Reference	Requirement	Timescale	Details Of Action Taken By Registered Person (S)
2	Regulation 14 (1)(a),(c) 26 (2)(l)	Ensure that the thermostatic mixing valves installed at several hot water outlets throughout the premises are inspected and serviced annually or in accordance with the manufacturer's recommendations. (9.3.2 in the report)	12 weeks	
3	Regulation 14 (1)(a),(c) 26 (2)(l)	Provide confirmation that the premises 'fixed electrical installation' is inspected and maintained in accordance with the relevant British Standard (BS7671:2008), and is deemed to be in a 'satisfactory' condition. (9.3.4 in the report)	12 weeks	
Item	Minimum Standard Reference	Recommendation	Timescale	Details Of Action Taken By Registered Person (S)
4	Standard 27.1	Consideration should be given to the fitting of a thermostatic mixing valve to the hot water outlet in the sensory room. (9.3.3 in the report)	12 weeks	

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Assurance, Challenge and Improvement in Health and Social Care

Standard 28 – Fire safety

The following requirements and recommendations should be noted for action in relation to Standard 28 – Fire safety

Item	Regulation Reference	Requirement	Timescale	Details Of Action Taken By Registered Person (S)
5	Regulation 26 (4)(d)(iv)	<p>Provide confirmation that the following critical installations are inspected, serviced and maintained in accordance with the relevant British Standard. Confirmation should also be provided that the required in-house checks are in place with records available for inspection;</p> <ul style="list-style-type: none">• Fire alarm & detection system (BS5839 -1:2013)• Emergency lighting installation (BS5266-1:2011)• Portable fire-fighting equipment (BS5306-3:2009) <p>(9.4.2 in the report)</p>	12 weeks	

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