

What we found when we visited **Cloughmore Ward**

Easy to read report.

	<p>Cloughmore Ward Bluestone Unit Craigavon Area Hospital 68 Lurgan Road Portadown BT63 5QQ</p>																																																	
 <p>Southern Health and Social Care Trust</p>	<p>Trust: Southern Health and Social Care Trust</p>																																																	
<p>April 2015</p> <table border="1" data-bbox="124 1384 549 1608"> <thead> <tr> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> </thead> <tbody> <tr> <td>29</td> <td>30</td> <td>31</td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> </tr> <tr> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> </tr> <tr> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> </tr> <tr> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td>1</td> <td>2</td> </tr> <tr> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> </tr> </tbody> </table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	29	30	31	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	1	2	3	4	5	6	7	8	9	<p>Date of RQIA inspection: 23 April 2015</p>
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	<p>Type of Ward: Male and female, Mental Health</p>																																																	

Who is RQIA?



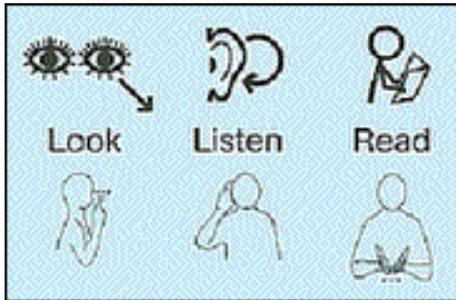
Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone.

RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspector who visited Cloughmore was called Kieran.

What did Kieran do?



What did Kieran do?

Kieran

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Cloughmore

Kieran also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Kieran visited the ward he wrote a report of what he found and sent it to the ward.

RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes.

These will make the ward a better place to be.

Kieran found it was good that



All staff had completed their training.



Patients' property was recorded on admission.



Patients' records were electronic.



Psychological therapies were being reviewed.



Staff relations had improved.



There were arrangements for cover when staff were on leave.



Patient information was securely stored.



Activities were offered Monday to Sunday.



Refreshments were provided between 8pm-8.30pm each evening. Hot and cold drinks; yogurts and biscuits are also available.

Kieran was concerned that



Physical intervention forms cannot be completed on PARIS.



There was no care plan for use of profiling beds.



Patients' property was not securely stored.



Staff had difficulty getting information from other Trusts for new patients being admitted onto the ward.



There was no psychologist available on the ward.

What next?



What next?

After the inspection Kieran met with the staff and managers from Cloughmore.

Kieran wrote a report about what he found and sent it to the ward.

The managers from the ward are going to write back to Kieran and tell him how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.