
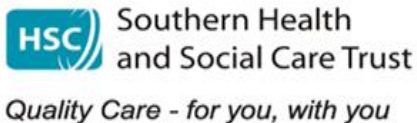



What we found when we visited Silverwood ward

Easy to read report.

	<p>Silverwood Ward Craigavon Area Hospital 68 Lurgan Road Portadown BT63 5QQ</p>																																										
	<p>Trust: Southern Health and Social Care Trust</p>																																										
<p>2016 AUGUST</p> <table border="1"> <thead> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> </tr> <tr> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> </tr> <tr> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> </tr> <tr> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> </tr> <tr> <td>28</td> <td>29</td> <td>30</td> <td>31</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	SUN	MON	TUE	WED	THU	FRI	SAT		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31				<p>Date of RQIA inspection: 9 - 11 August 2016</p>
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	<p>Type of Ward: Assessment and treatment</p>																																										

Who is RQIA?



The Regulation and
Quality Improvement
Authority

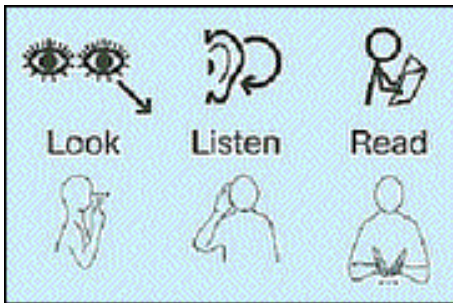


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who spoke to the patients on Silverwood ward were called Alan and Dr Daly.

What did Alan and Dr Daly do?



What did Alan and Dr Daly do?

They;

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people who are in charge of Silverwood ward.

Alan and Dr Daly also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan and Dr Daly visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward a better place to be.

Alan and Dr Daly found it was good that



All previous recommendations had been completed;



Patients were positive about their experience of the ward;



Relatives were positive about the ward ;



Patients were involved in planning their care and treatment;



Patients told inspectors they felt safe on the ward;



Staff had completed up to date training and supervision;









Staff told inspectors they enjoyed working on the ward;



The ward's environment was well maintained;



Interactions between patients and staff were supportive and positive.

<p>Alan and Dr Daly were concerned that</p>	<ul style="list-style-type: none"> Not all patient risk assessments had been completed in full; Patient/staff meeting minutes did not record what actions had been taken; The ward's televisions had not been appropriately secured; The ward did not have a full time occupational therapist; Assessment of restrictive practices for each patient was not available on the Trust's Datix system
<p>What next?</p> 	<p>What next?</p> <p>After the inspection Alan and Dr Daly met with the staff and managers from Silverwood ward. Alan and Dr Daly wrote a report about what they found and sent it to the ward.</p> <p>The managers from the ward are going to write back to Alan and Dr Daly and tell them how they are going to make the ward a better place for patients.</p> <p>One of the inspectors will visit the ward again.</p>