



What we found when we visited the Downe Dementia Ward, Downe Hospital

Easy to read report.

	<p>Downe Dementia Ward, Downe Hospital, 3 Struell Wells, Downpatrick, BT30 6RL</p>																																																	
	<p>Trust: South Eastern Health and Social Care Trust</p>																																																	
<table border="1"> <thead> <tr> <th colspan="7">2017 JUNE</th> </tr> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> </tr> <tr> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> </tr> <tr> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> </tr> <tr> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> </tr> <tr> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td></td> </tr> </tbody> </table>	2017 JUNE							SUN	MON	TUE	WED	THU	FRI	SAT					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30		<p>Date of RQIA inspection: 15 – 16 June 2017</p>
2017 JUNE																																																		
SUN	MON	TUE	WED	THU	FRI	SAT																																												
				1	2	3																																												
4	5	6	7	8	9	10																																												
11	12	13	14	15	16	17																																												
18	19	20	21	22	23	24																																												
25	26	27	28	29	30																																													



Type of Ward:

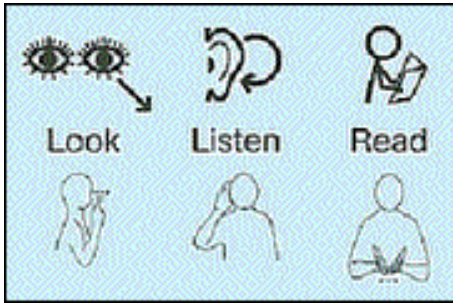
Downe Dementia ward provides care and treatment to male and female patients suffering from dementia.

Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Downe Dementia ward was called Alan.

What did Alan do?



What did Alan do?

Alan

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people who are in charge of Downe Dementia ward

Alan also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan visited the ward he wrote a report of what he found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward a better place to be.

Alan found it was good that;



patients were happy with their care and treatment;



staff enjoyed working on the ward;



nurse students were positive about their experience of the ward;



appropriate steps had been taken to make sure there were enough bank nursing staff available to support patients;



the ward's multi-disciplinary team worked well together.



the ward was clean and the atmosphere was good.

Alan was concerned that;



some staff had not completed all of their mandatory training;



the ward did not have a psychologist;



not all areas for improvement identified at the last inspection had been met;



the ward did not have its full complement of nursing staff.

What next?



What next?

After the inspection Alan met with the staff and managers from Downe Dementia ward. Alan wrote a report about what he found and sent it to the ward.

The managers from the ward are going to write back to Alan and tell him how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.