




What the inspector found when he visited Carrick Ward

Easy to read report.

	<p>Carrick Ward Grangewood Hospital Gransha Park Clooney Road BT47 6TF</p>																																			
	<p>Trust: Western Health and Social Care Trust</p>																																			
<p>February 2015</p> <table border="1" data-bbox="113 1283 555 1585"> <thead> <tr> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> </tr> <tr> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> </tr> <tr> <td>15</td> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> </tr> <tr> <td>22</td> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> </tr> </tbody> </table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	<p>Date of RQIA inspection: 24 and 25 February 2015</p>
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	<p>Type of Ward: Male acute admission</p>																																			

Who is RQIA?



The Regulation and
Quality Improvement
Authority

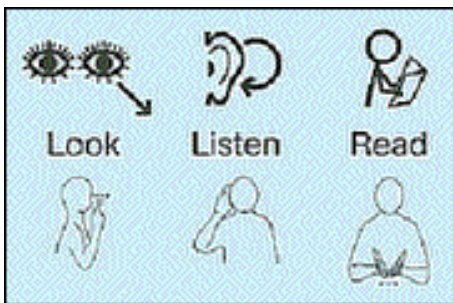


Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Carrick ward was called Alan.

What did Alan do?



What did Alan do?

Alan

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Carrick

Alan also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan visited the ward he wrote a report of what he found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward better place to be.

Alan found it was good that



staff working in Carrick had completed special training to help keep patients on the ward safe



patients and staff worked well together



patients were helping to plan ward activities



patients could leave their money and valuables in a safe place in the office.



Two members of staff checked patients' money and valuables each day.



staff received supervision from their manager



patients knew who the ward advocate was



incidents that took place on the ward were being managed properly



patients could use the art room and meet with the occupational therapist



patients enjoyed the activities in the day care centre.

Alan was concerned that



a number of doors on the ward were locked but this was not in the patient's care plan



some staff had not completed up to date training



the staff training record was not up to date



not all staff had completed supervision with their manager



the patient information pack had not been updated



some of the Trust's policies had not been updated

What next?



What next?

After the inspection Alan met with the staff and managers from the Carrick ward. Alan wrote a report about what he found and sent it to the ward.

The managers from the ward are going to write back to Alan and tell him how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.

