




What the inspector found when he inspected **Carrick Ward**

Easy to read report.

	<p>Carrick Ward Grangewood Hospital Gransha Park Clooney Road BT47 6TF</p>																																										
	<p>Trust: Western Health and Social Care Trust</p>																																										
<p>July 2015</p> <table border="1"> <thead> <tr> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> </tr> <tr> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> </tr> <tr> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> </tr> <tr> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td>31</td> <td></td> </tr> </tbody> </table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		<p>Date of RQIA inspection: 28 July 2015</p>
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	<p>Type of Ward: Male acute admission</p>																																										

Who is RQIA?



The Regulation and
Quality Improvement
Authority

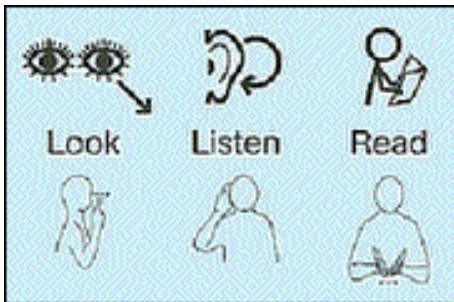


Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to patients on Carrick ward was called Alan.

What did Alan do?



What did Alan do?










Alan

- looked around the ward
- talked to patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Carrick

Alan also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan visited the ward he wrote a report of what he found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward better place to be.

<p>Alan found it was good that</p>	<ul style="list-style-type: none"> The ward had made a number of positive changes since the last inspection; the ward's atmosphere was welcoming; staff were caring towards patients; patient care records were up to date; patients were involved in planning the ward's weekly activities; patients were positive about their experiences of ward staff.
<p>Alan was concerned that</p>	<ul style="list-style-type: none"> some of the Trust's procedures were not up to date the Trust was not providing the ward staff with up to date figures regarding the use of physical interventions information about the ward round and the multi-disciplinary team was not available on the patients' notice board.

What next?



What next?

After the inspection Alan met with the staff and managers from the Carrick ward. Alan wrote a report about what he found and sent it to the ward.

The managers from the ward are going to write back to Alan and tell him how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.