




What the inspectors found when they inspected **Carrick and Evish Wards**

Easy to read report.

	<p>Carrick and Evish Wards Grangewood Hospital Gransha Park Clooney Road BT47 6TF</p>																																																	
 <p>Western Health and Social Care Trust</p>	<p>Trust: Western Health and Social Care Trust</p>																																																	
<p>2016 OCTOBER</p> <table border="1"> <thead> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> </tr> <tr> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> </tr> <tr> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> </tr> <tr> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> </tr> <tr> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> </tr> <tr> <td>30</td> <td>31</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	SUN	MON	TUE	WED	THU	FRI	SAT							1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31						<p>Date of RQIA inspection: 25- 27 October 2016</p>
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	<p>Type of Wards: Male and Female acute admission</p>																																																	

Who is RQIA?



The Regulation and
Quality Improvement
Authority

Audrey



Wendy

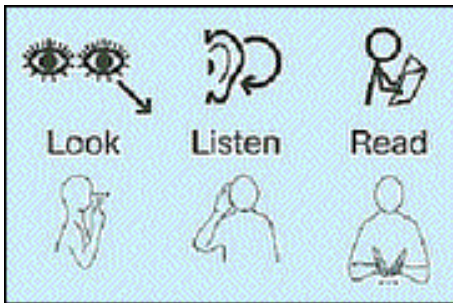


Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who carried out the inspection were called Audrey, Wendy and Dr. Rea.

What did the inspectors do?



What did the inspectors do?

The inspectors

- looked around the wards
- talked to patients on the wards
- talked to the staff working on the wards
- talked to the people who are in charge of Carrick and Evisk wards.

The inspectors also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After the inspectors visited the ward they wrote a report of what they found and sent it to the wards. RQIA asked the staff who work on the wards and the people who are in charge of the wards to make some changes. These will make the wards a better place to be.

The inspectors found it was good that



Patients were involved in their care and treatment.



Patients' care records were up to date.



Staff were well supported by management.



Patients said they were treated with respect.



Patients said they had been told about their rights.



Relatives and patients said they knew how to make a complaint.



Patients had up to date assessments in place.



Care plans were updated when patients' needs changed.



Patients had signed their care plans when they had agreed with the plan of care.



Patients had an individual therapy planner in place which included ward based activities and activities in the day hospital.



Referrals were made to other professionals when this was agreed at the MDT meetings.



Staff said they always had time to complete 1:1 time with patients each day.



When patients were ready for discharge a discharge planning meeting was held and patients completed a safety plan.



The wards appeared calm, relaxed, clutter free and was maintained to a high standard.



The wards had an advocate.



Patients said they felt safe on the wards.



The wards had a full time pharmacist



Staff were involved in a number of quality improvement projects.



Systems were in place to monitor the number of incidents and accidents on the wards.



Staff completed a number of audits on the wards and reviewed these to try and improve the service and reduce the number of incidents.



The wards had introduced a new process call a 'safety debrief' which updated staff on all aspects of safety each morning.



Weekly patient forum meetings were held.

The inspectors were concerned that



It was difficult to access the most up to date risk management plan.



There was no system in place to collate the number of vulnerable adult incidents.



There was no ward based clinical psychologist

What next?



What next?

After the inspection the inspectors met with the staff and managers from the Carrick and Evisk wards. Audrey wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to Audrey and tell her how they are going to make the ward a better place for patients.

One of the inspectors will visit the wards again.