

## What the inspectors found when they inspected **Carrick and Evish Wards**

Easy to read report.

|   | <p>Carrick and Evish Wards<br/>Grangewood Hospital<br/>Gransha Park<br/>Clooney Road<br/>BT47 6TF</p> |     |     |     |     |     |     |  |  |  |  |  |   |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |
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|  <p>Western Health and Social Care Trust</p>   | <p>Trust:<br/>Western Health and Social Care Trust</p>  |     |     |     |     |     |     |  |  |  |  |  |   |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |
| <p>2017 SEPTEMBER</p> <table border="1"> <thead> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> </tr> <tr> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> </tr> <tr> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> </tr> <tr> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> </tr> <tr> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> </tr> </tbody> </table> <p><small>www.free-printable-calendar.com</small></p> | SUN   | MON | TUE | WED | THU | FRI | SAT |  |  |  |  |  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | <p>Date of RQIA inspection:<br/>12- 13 September 2017</p> |
| SUN   | MON   | TUE | WED | THU | FRI | SAT |     |  |  |  |  |  |   |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |
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| 3   | 4   | 5   | 6   | 7   | 8   | 9   |     |  |  |  |  |  |   |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |
| 10  | 11  | 12  | 13  | 14  | 15  | 16  |     |  |  |  |  |  |   |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |
| 17  | 18  | 19  | 20  | 21  | 22  | 23  |     |  |  |  |  |  |   |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |
| 24  | 25  | 26  | 27  | 28  | 29  | 30  |     |  |  |  |  |  |   |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |
|    | <p>Type of Wards:<br/>Male and Female acute admission</p>   |     |     |     |     |     |     |  |  |  |  |  |   |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |   |

## Who is RQIA?



The Regulation and  
Quality Improvement  
Authority

**Audrey**



**Alan**



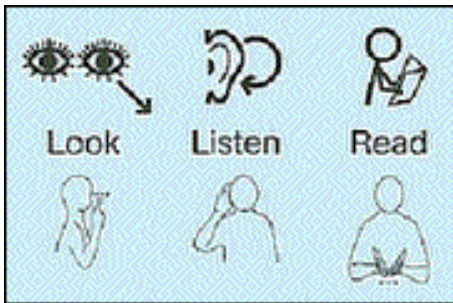
## Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who carried out the inspection was called Audrey.

The lay assessor who spoke to the patients was called Alan.

What did the Audrey do?



What did the Audrey do?

Audrey

- looked around the wards
- talked to patients on the wards
- talked to the staff working on the wards
- talked to the people who are in charge of Carrick and Evisk wards.

The inspector also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After the inspector visited the wards she wrote a report of what she found and sent it to the wards. RQIA asked the staff who work on the wards and the people who are in charge of the wards to make some changes. These will make the wards a better place to be.

The inspector found it was good that



The wards information booklet was up to date.



Patients said they were involved in their care and treatment.



Staff said they were well supported by management.



Patients said they were treated with respect.



The wards were calm and relaxed.



Staff said they enjoyed working on the wards.

The inspectors were concerned that



The gardens were untidy.



There were a number of risk assessments in place for patients when there should be only one.



Serious incidents which happened on the wards had not been reported in line with the policy.



There was no clinical psychologist.



The only access to the baby and mother unit was through the main ward.

What next?



What next?

After the inspection the inspector met with the staff and managers from the Carrick and Evisk wards. Audrey wrote a report about what she and Alan found and sent it to the wards.

The managers from the wards are going to write back to Audrey and tell her how they are going to make the wards a better place for patients.

One of the inspectors will visit the wards again.