




What we found when we visited the Carrick 1 Ward

Easy to read report.

	<p>Carrick 1 Holywell Hospital 60 Steeple Road Antrim BT41 2RJ</p>																																										
	<p>Trust: Northern Health and Social Care Trust</p>																																										
<p>June 2015</p> <table border="1"> <thead> <tr> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> </thead> <tbody> <tr> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> </tr> <tr> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> </tr> <tr> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> </tr> <tr> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> </tr> <tr> <td>28</td> <td>29</td> <td>30</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30					<p>Date of RQIA inspection: 29 June 2015</p>
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	<p>Type of Ward: Carrick 1 is mixed gender addiction treatment ward.</p>																																										

Who are RQIA?



The Regulation and Quality Improvement Authority

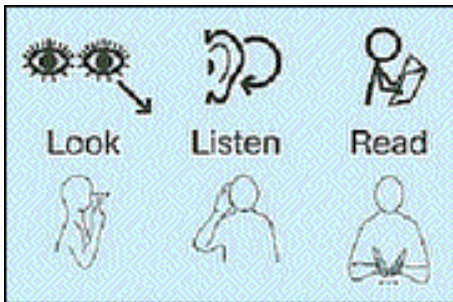


Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspector who visited Carrick 1 ward was called Alan.

What did Alan do?



What did Alan do?











Alan

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Carrick 1 ward

Alan also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan visited the ward he wrote a report of what he found and sent it to the ward. RQIA asked the staff that work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

<p>Alan found it was good that</p>	<ul style="list-style-type: none"> patients were happy about the support they received from staff; patients care and treatment was reviewed regularly; patients were involved in their care and treatment plans; the ward was clean and clutter free; patients felt the ward was helping them to get better; the ward's garden was being maintained to a high standard; patients felt that staff were helpful and easy to talk to; staff told Alan they felt the support they received from colleagues and the ward manager was good.
<p>Alan was concerned that</p>	<ul style="list-style-type: none"> some of the ward's carpets needed to be replaced; patients' did not have access to personal lockable storage.

What next?



What next?

After the inspection met with the managers from Carrick 1 ward. They are going to write back to Alan tell him how they are going to fix the problems on the ward and make it a better place for patients.

One of the inspectors will visit the ward again to see if the ward has improved.