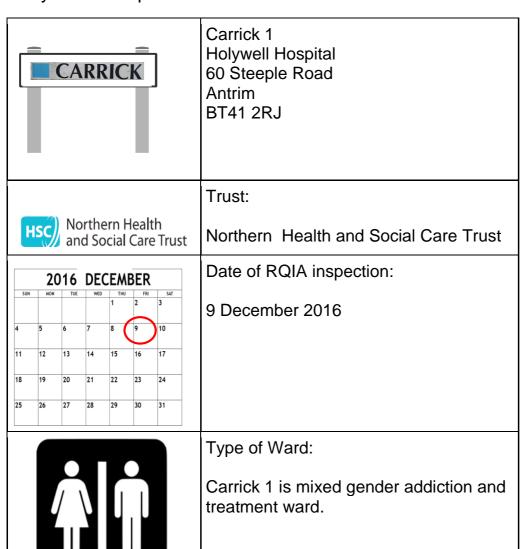


## What we found when we visited the Carrick 1 Ward

# Easy to read report.



#### Who are RQIA?





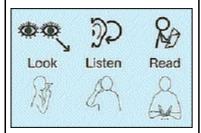
Cairn

#### Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspector who visited Carrick 1 ward was called Cairn.

### What did Cairn do?



What did Cairn do?

#### Cairn

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Carrick 1 ward

## Cairn also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Cairn visited the ward she wrote a report of what she found and sent it to the ward.

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Cairn found it was good	
that	Patients were given good information before they were admitted to the ward
	There were meetings held on the ward to support patients get better. These meetings were for patients and people from the community who had similar problems.
	Staff worked well with other professionals in the community.
	Patients were happy about the support they received from staff;
	Patients care and treatment was reviewed regularly;
	Patients were involved in their care and treatment plans;
	Patients felt the ward was helping them to get better;
	Patients felt that staff were helpful and easy to talk to;
	Staff said the multidisciplinary team worked well together and that the ward manager was good.

## What next?



## What next?

After the inspection Cairn met with the managers from Carrick 1 ward. They are going to write back to Cairn to tell her how they are going to fix the problems on the ward and make it a better place for patients.

One of the inspectors will visit the ward again to see if the ward has improved.