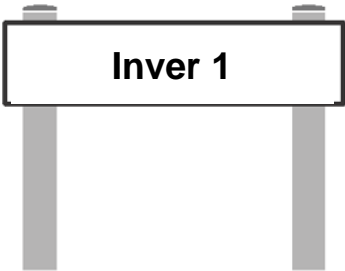




What we found when we visited the Inver 1 Ward

Easy to read report.

	<p>Inver 1 Holywell Hospital 60 Steeple Road Antrim BT41 2RJ</p>																																										
	<p>Trust: Northern Health and Social Care Trust</p>																																										
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	<p>Type of Ward: Inver 1 is female psychiatric intensive care unit</p>																																										

Who are RQIA?

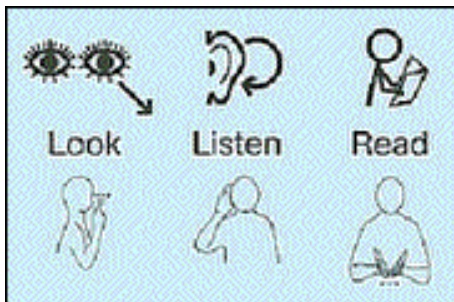


Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspector who visited Inver 1 ward was called Alan.

What did Alan do?



What did Alan do?

Alan

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Inver 1 ward

Alan also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan visited the ward he wrote a report of what he found and sent it to the ward. RQIA asked the staff that work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

The patients said it was good that



the occupational therapist provided activities Monday to Friday



patients could speak to the Doctor and nurses when they needed to



records of patient and staff meetings were on the ward's notice board



patients were involved in planning their care and treatment



the cook visited the ward to meet with patients



patients money and valuables given to staff for safekeeping were being kept safe



patients reported that staff were easy to talk to and helpful



patients could take part in activities on the ward and in the hospital



patients care was being reviewed by staff every week

Alan was concerned that



Some of the doors on the ward were locked but this was not in the patient's care plan



the garden fence did not give patients privacy



the ward's office had not been soundproofed



the ward environment needed to be improved



the ward's procedures to help protect vulnerable adults were not being followed properly



some staff had not completed up to date training



some patient care records did not explain why personal items were looked after by staff

What next?



What next?

After the inspection Alan met with the managers from Inver 1 ward. They are going to write back to Alan tell him how they are going to fix the problems on the ward and make it a better place for patients.

One of the inspectors will visit the ward again to see if the ward has improved.