



The Regulation and
Quality Improvement
Authority

What we found when we visited the Inver 1

Easy to read report.

	Inver 1 Holywell Hospital 60 Steeple Road Antrim BT41 2RJ																																										
	Trust: Northern Health and Social Care Trust																																										
<p>October 2015</p> <table border="1"><thead><tr><th>Sunday</th><th>Monday</th><th>Tuesday</th><th>Wednesday</th><th>Thursday</th><th>Friday</th><th>Saturday</th></tr></thead><tbody><tr><td></td><td></td><td></td><td></td><td>1</td><td>2</td><td>3</td></tr><tr><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td></tr><tr><td>11</td><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td><td>17</td></tr><tr><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td></tr><tr><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td><td>31</td></tr></tbody></table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	Date of RQIA inspection: 20 October 2015
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	Type of Ward: Inver 1 is female psychiatric intensive care unit																																										

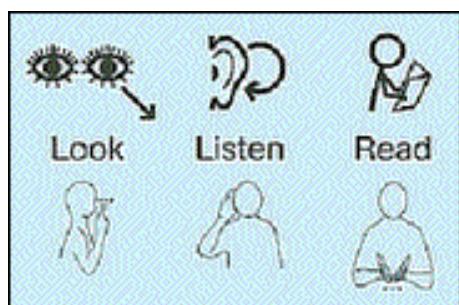
Who are RQIA?



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What did Alan and Patricia do?



What did Alan and Patricia do?

Alan and Patricia

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Inver 1 ward

Alan and Patricia also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After visiting the ward Alan wrote a report of what they found and sent it to the ward. RQIA asked the staff that work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspectors who visited Inver 1 ward were called Alan and Patricia.

Alan and Patricia found it was good that

-  A lot of building work had been completed which made the ward a better place for patients;
-  Staff had completed up to date training;
-  The trust were employing a consultant psychologist to help support patients;
-  Patients felt safe on the ward;
-  Patients felt that staff listened to them and helped them;
-  The care provided by nursing staff was good;
-  The ward's multi-disciplinary team worked well together;
-  The ward was clean and welcoming;
-  Patients could go into the garden whenever they wanted to;
-  The garden had private areas that patients could use;
-  The ward's procedures to help protect vulnerable adults were good;
-  Patients' personal items were being looked after by staff with patient's permission.

What next?



What next?

After the inspection Alan and Patricia met with the managers from Inver 1 ward.

One of the inspectors will visit the ward again to see if the ward has improved.