




What we found when we visited Inver 4 Ward

Easy to read report.

	<p>Inver 4 Holywell Hospital 60 Steeple Road Antrim BT41 2RJ</p>																																										
	<p>Trust: Northern Health and Social Care Trust</p>																																										
<p>MARCH 2017</p> <table border="1"> <thead> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> </tr> <tr> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> </tr> <tr> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> </tr> <tr> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td>31</td> <td></td> </tr> </tbody> </table> <p><small>www.free-printable-calendar.com</small></p>	SUN	MON	TUE	WED	THU	FRI	SAT				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		<p>Date of RQIA inspection: 6 and 8 March 2017</p>
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	<p>Type of Ward: Male and female Dementia Intensive Care</p>																																										

Who is RQIA?



Alan



Anne

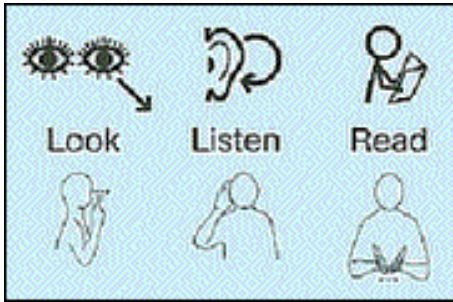
Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who visited Inver 4 Ward were called Alan and Dr Brian Fleming.

A lay assessor called Anne also spoke to patients on the ward.

What did Alan, Brian and Anne do?



What did Alan, Dr Fleming and Anne do?

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people who are in charge of Inver 4 Ward

Alan and Dr Fleming

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After the inspectors visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward better place to be.

Alan, Dr Fleming and Anne found it was good that



Patient's families were involved in their care and treatment plan.



Staff were well trained in supporting patients with dementia.



Care records were very good..



Staff met every week to talk about how each patient was doing.



There was a good range treatment options available for patients.



Staff were kind and caring.



The ward was clean and tidy.



There was an advocacy service.



Staff were well supported

Alan, Dr Fleming and Anne were concerned that



There was a number of risks in the ward environment. These could be used by a patient to hurt themselves.



The staff need to write down why a patient is on enhanced observations.



Patients could not easily access the psychology service.

What next?



What next?

After the inspection Alan and Dr Fleming met with the staff and managers from Inver 4 Ward.

Alan wrote a report about what they found and sent it to the ward.

One of the inspectors will visit the ward again.