




What we found when we visited Lissan Ward

Easy to read report.

	<p>Lissan Ward Holywell Hospital 60 Steeple Road Antrim BT41 2RJ</p>																																																	
	<p>Northern Health and Social Care Trust</p>																																																	
<table border="1"> <thead> <tr> <th colspan="7">2016 MAY</th> </tr> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> </tr> <tr> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> </tr> <tr> <td>15</td> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> </tr> <tr> <td>22</td> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> </tr> <tr> <td>29</td> <td>30</td> <td>31</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	2016 MAY							SUN	MON	TUE	WED	THU	FRI	SAT	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31					<p>Date of RQIA inspection: 31 May – 2 June 2016</p>
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	<p>Type of Ward: Psychiatric intensive care unit (PICU) for male patients.</p>																																																	

Who is RQIA?



The **Regulation** and
Quality Improvement
Authority

Alan



Cairn

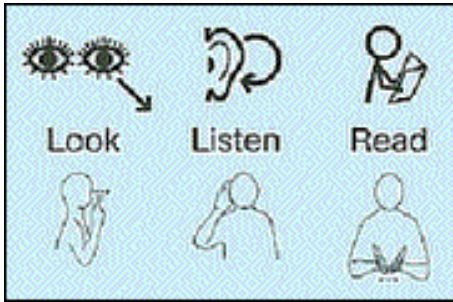


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who spoke to the patients on Lissan ward were called Alan, Cairn and Dr Fleming.

What did Alan, Cairn and Dr Fleming do?



What did Alan, Cairn and Dr Fleming do?

Alan, Cairn and Dr Fleming

- looked around the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Lissan Ward

Inspectors also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After inspectors visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. These will make the ward a better place to be.

Alan, Cairn and Dr Fleming found it was good that



Patients said the care on the ward was good.



Staff enjoyed working on the ward.



The ward had good leaders.



The ward team worked well together.



Patients stated that being on the ward made them feel better.



The ward was clean and comfortable.



The ward's atmosphere was relaxed.



The ward staff reviewed patients care and treatment on a regular basis.

Alan, Cairn and Dr Fleming were concerned that



Some work had to be completed to make the ward safer.



The transfer of some patients to other wards had been delayed.



The ward's CCTV needed to be replaced.

What next?



What next?

After the inspection Alan, Cairn and Dr Fleming met with the staff and managers from Lissan ward. Alan wrote a report about what he found and sent it to the ward.

The managers from the ward are going to write back to Alan and tell him how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.