



What we found when we went back to **Tobernaveen Centre**

Easy to read report.

	<p>Tobernaveen Centre Holywell Hospital 60 Steeple Road Antrim BT41 2RJ</p>																																										
	<p>Trust: Northern Health and Social Care Trust</p>																																										
<p>February 2018</p> <table border="1" data-bbox="116 1406 584 1675"> <thead> <tr> <th>MONDAY</th> <th>TUESDAY</th> <th>WEDNESDAY</th> <th>THURSDAY</th> <th>FRIDAY</th> <th>SATURDAY</th> <th>SUNDAY</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> </tr> <tr> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> </tr> <tr> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> </tr> <tr> <td>26</td> <td>27</td> <td>28</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28					<p>Date of RQIA inspection: 19 – 20 February and 7 March 2018</p>
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY																																					
			1	2	3	4																																					
5	6	7	8	9	10	11																																					
12	13	14	15	16	17	18																																					
19	20	21	22	23	24	25																																					
26	27	28																																									

March 2018

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
		1	2	3	4	
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	



Type of Ward:

Mental health ward for men and women

Who are RQIA?



Wendy



Dr. John Simpson

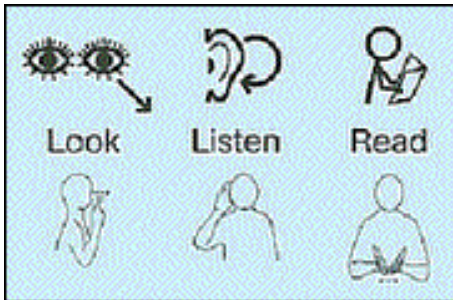
Who are RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone.

RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who spoke to the patients on Tobernaveen Centre were called Wendy and Dr. John Simpson.

What did Wendy and Dr. Simpson do?



What did Wendy and Dr. Simpson do?

Wendy and Dr. Simpson

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Tobernaveen Centre

Wendy and Dr. Simpson also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Wendy and Dr. Simpson visited the ward Wendy wrote a report of what they found and sent it to the ward.

RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes.

These will make the ward a better place to be.

Wendy and Dr.
Simpson found it was
good that



There was a plan for managing ligature points. (A ligature point is something that a patient can harm themselves with).



All of the wards had an emergency resuscitation bag.



Patients' records were well organised and all of the information was easily found.



Patients who spoke to Wendy said they were happy with their care.



There was good communication between all staff.



Staff who spoke to Wendy said they enjoyed working on the ward.

Wendy and Dr. Simpson were concerned that



Patient risk assessments were not always completed in accordance to guidance.



It was difficult for staff to manage the mix of patients on the ward as patients were aged between 18 years to over 65 years.



A relative had not been informed of their rights when their family member had been detained under the Mental Health (NI) Order 1986.



The risk assessment used when a patient needs a profiling bed did not have all the information. (A profiling bed has movable parts that a patient could harm themselves with).

What next?



What next?

After the inspection Wendy and Dr. John Simpson met with the staff and managers from Tobernaveen Centre.

Wendy wrote a report about what she found and sent it to the ward.

The managers from the ward wrote back to Wendy and told her how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.