



What we found when we visited **Tobernaveen Centre**

Easy to read report.

	<p>Tobernaveen Centre Holywell Hospital 60 Steeple Road Antrim BT41 2RJ</p>																																																	
	<p>Trust: Northern Health and Social Care Trust</p>																																																	
<table border="1"> <thead> <tr> <th colspan="7">2017 FEBRUARY</th> </tr> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> </tr> <tr> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> </tr> <tr> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> </tr> <tr> <td>26</td> <td>27</td> <td>28</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p><small>www.free-printable-calendar.com</small></p>	2017 FEBRUARY							SUN	MON	TUE	WED	THU	FRI	SAT				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28					<p>Date of RQIA inspection: 21 to 23 February 2017</p>
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Type of Ward:

Male and Female, Mental Health

Who is RQIA?



Alan



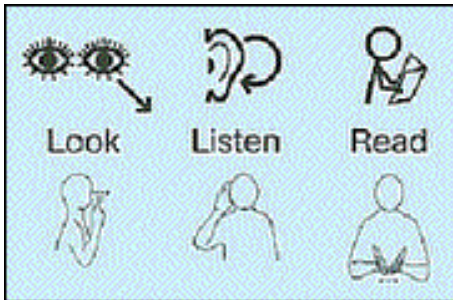
Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone.

RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who spoke to the patients on Tobernaveen Centre were called Alan and Dr Fleming.

What did Alan and Dr Fleming do?



What did Alan and Dr Fleming do?

Alan and Dr Fleming

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Tobernaveen Centre

Alan and Dr Fleming also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan and Dr Fleming visited the ward Alan wrote a report of what they found and sent it to the ward.

RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes.

These will make the ward a better place to be.

Alan and Dr Fleming
found it was good that



Patients said they had good relationships with staff.



Staff enjoyed working on the ward.



Patients felt safe on the ward.



Patient records were up to date.



Patients were involved in planning their care and treatment.



The ward was clean and free from clutter.



Patients felt that making on the ward was helping them to get better.

Alan and Dr Fleming
were concerned that



Patient risk assessments were not always completed in accordance to guidance.



The plan for managing ligature points was not clear.



The ward's statement of purpose needed to be updated.



The ward did not have an emergency resuscitation bag.

What next?



What next?

After the inspection Alan and Dr Fleming met with the staff and managers from Tobernaveen Centre.

Alan wrote a report about what he found and sent it to the ward.

The managers from the ward are going to write back to Alan and tell him how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.