




What we found when we visited **CLARE WARD**

Easy to read report.

	<p>Knockbracken Health Park Saintfield Road Belfast BT8 8BH</p>																																										
 <p>Belfast Health and Social Care Trust</p>	<p>Trust:</p> <p>Belfast Health and Social Care Trust</p>																																										
<p>2017 SEPTEMBER</p> <table><tr><th>SUN</th><th>MON</th><th>TUE</th><th>WED</th><th>THU</th><th>FRI</th><th>SAT</th></tr><tr><td></td><td></td><td></td><td></td><td></td><td>1</td><td>2</td></tr><tr><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td></tr><tr><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td></tr><tr><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td></tr><tr><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td></tr></table> <p><small>www.free-printable-calendar.com</small></p>	SUN	MON	TUE	WED	THU	FRI	SAT						1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	<p>Date of RQIA inspection:</p> <p>18 – 19 September 2017</p>
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	<p>Type of Ward:</p> <p>Clare Ward provides care and treatment to patients with complex mental health problems.</p> <p>This ward is for males and females.</p>																																										

Who is RQIA?

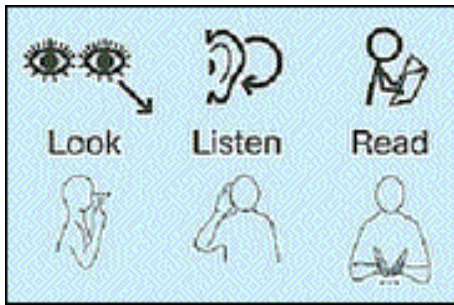


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Clare ward was called Alan.

What did Alan?



What did Alan do?

Alan:

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people who are in charge of the ward.

Alan also read some of the notes that the staff had written and looked at some of the forms that the staff fill out.

After Alan visited the ward he wrote a report of what he found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward a better place to be.

Alan found it was good that:



Staff in the ward had made a lot of positive changes since the last inspection.



Patients were happy with the care and treatment they were receiving.



Relationships between patients and staff were good.



Staff stated that the multi-disciplinary team worked well together.



Staff had no concerns about their training or supervision.

Alan was concerned that



Not all patient care plans were completed in full.



The ward's car was broken and needed to be fixed.



Parts of the ward needed to be repainted.

What next?



What next?

After the inspection Alan met with the staff and managers from Clare ward.

Alan wrote a report about what he found and sent it to the ward.

One of the inspectors will visit the ward again.