



## What we found when we visited the **Neuro-Behavioural Rehabilitation Unit (NRU)**

Easy to read report.

	<p>Neuro-Behavioural Rehabilitation Unit Knockbracken Health Care Park Saintfield Road Belfast BT8 8BH</p>																																																	
	<p>Trust: Belfast Health and Social Care Trust</p>																																																	
<table border="1"> <thead> <tr> <th colspan="7">2016 SEPTEMBER</th> </tr> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> </tr> <tr> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> </tr> <tr> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> </tr> <tr> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> </tr> <tr> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td></td> </tr> </tbody> </table>	2016 SEPTEMBER							SUN	MON	TUE	WED	THU	FRI	SAT					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30		<p>Date of RQIA inspection:  7 September 2016</p>
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	<p>Type of Ward:  Male, Mental Health</p>																																																	

Who is RQIA?



The Regulation and  
Quality Improvement  
Authority

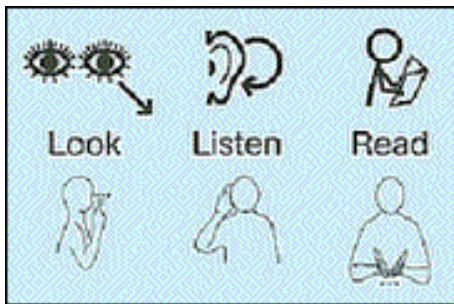
Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone.

RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspector who spoke to the patients on NRU was called Alan.

What did Alan do?



What did Alan do?

Alan

- Looked around the ward
- Talked with patients on the ward
- Talked to the staff working on the ward
- Talked to the people who are in charge of NRU

Alan also

- Read some of the notes that the staff write
- Looked at some of the forms that the staff fill out

After Alan visited the ward he wrote a report of what he found and sent it to the ward.

RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes.

These will make the ward a better place to be.

Alan found it was good that



The ward was clean, welcoming and appropriately maintained.



The ward's atmosphere was relaxed and calm.



Relationships between patients and staff appeared to be positive.



Patients were positive about the care they received on the ward.



A number of patients were in the process of preparing to move to a new facility.



Care records were noted to be individualised to each patient.



Patients' care was reviewed on a regular basis.

Alan was concerned  
that



Not all staff had completed up to date  
fire training.



The ward's staff personal alarm system  
required updating.

What next?



What next?

After the inspection Alan met with the staff and managers from NRU.

Alan wrote a report about what he found and sent it to the ward.

The managers from the ward are going to write back to Alan and tell him how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.