

## What we found when we visited Shannon Clinic Ward 3

Easy to read report.

	<p>Shannon Clinic Ward 3 Knockbracken Healthcare Park Saintfield Road Belfast BT8 8BH</p>																																										
 <p>Belfast Health and Social Care Trust</p>	<p>Trust:  Belfast Health and Social Care Trust</p>																																										
<p>March 2015</p> <table border="1"> <thead> <tr> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> </tr> <tr> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> </tr> <tr> <td>15</td> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> </tr> <tr> <td>22</td> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> </tr> <tr> <td>29</td> <td>30</td> <td>31</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31					<p>Date of RQIA inspection:  11 &amp; 12 March 2015</p>
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	<p>Type of Ward:  Male rehabilitation</p>																																										

Who is RQIA?

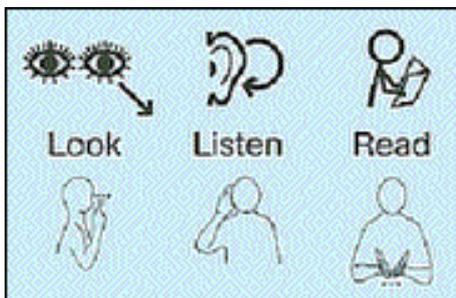


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Shannon 3 was called Wendy.

What did Wendy do?



What did Wendy do?

Wendy

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Shannon 3

Wendy also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Wendy visited the ward she wrote a report of what she found and sent it to the ward.

Wendy found it was good that



Staff treated patients with dignity and respect



Patients were involved in their care plans



Staff asked patients if they were happy with how they were being looked after



There was an advocate



There were lots of things for patients to do



Staff supported patients to get ready to leave hospital



Patients knew what to do if they were unhappy about something



Staff were well trained



All patients were supported by an occupational therapist



Patients could cook their own meals



Staff asked patients if they agreed to their care and treatment



Patients knew what was happening in their day

What next?



What next?

After the inspection Wendy met with the staff and managers from Shannon 3. Wendy wrote a report about what she found and sent it to the ward.

One of the inspectors will visit the ward again.