

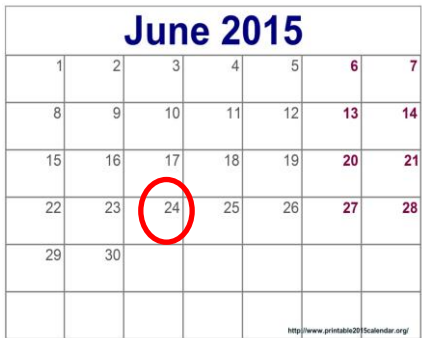



## What we found when we visited Dorsy Ward

### Easy to read report.

	<p>Dorsy Assessment and Treatment Unit 68 Lurgan Road Portadown BT63 5QQ</p>
 <p>Southern Health and Social Care Trust</p>	<p>Trust:  Southern Health and Social Care Trust</p>
	<p>Date of RQIA inspection:  24 June 2015</p>
	<p>Type of Ward:  Male and Female assessment and treatment unit for patients with a learning disability</p>

## Who is RQIA?

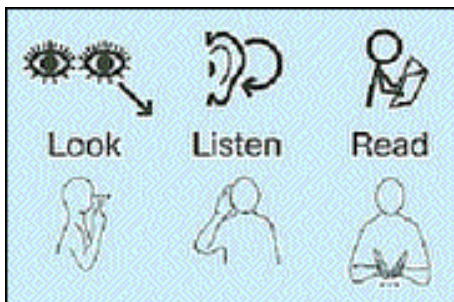


## Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who spoke to the patients on Dorsy ward were called Audrey and Alan.

## What did Audrey and Alan do?



## What did Audrey and Alan do?

### Audrey and Alan

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people that are in charge of Dorsy

### Audrey and Alan also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Audrey and Alan visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward better place to be.

Audrey and Alan  
found it was good that



Easy read information was available to patients on the ward.



Patients had person centred timetables in place which were also in easy read format.



Patients said they helped to set up their care and treatment plans.



Care plans had been reviewed.



Patients with sensory issues had sensory assessments done.



Speech and language assessments had been done for patients with communication problems.



There were activities taking place on the ward.



Patients who could not leave the ward had care plans explaining the reason why.



The noise of the alarm system on the ward was reduced.



Patients who met with inspectors stated that they felt staff were helpful and easy to talk to.



Patients had been informed about their rights

Audrey and Alan were concerned that



Records of meetings with the doctors and nurses were not always completed in full.



Patients who were ready to leave the ward did not have a discharge care plan completed.



The therapy room was very small and did not have enough tables.



There was no call system in the bathroom/toilet areas.



Nurses were reviewing care plans in different places in the patients' care records .



It was unclear how patients ability to make decisions had been reviewed on the ward



Records of the meetings held in the community about patients leaving the ward were not available.

What next?



What next?

After the inspection Audrey and Alan met with the staff and managers from Dorsy ward. Audrey wrote a report about what she found and sent it to the ward.

The managers from the ward are going to write back to Audrey and tell her how they are going to make the ward a better place for patients. One of the inspectors will visit the ward again.