

What we found when we visited Dorsy Assessment and Treatment Unit

Easy to read report.



Dorsy Assessment and Treatment Unit
68 Lurgan Road
Portadown
BT63 5QQ



Trust:
Southern Health and Social Care Trust

MARCH 2017						
SUN	MON	TUE	WED	THU	FRI	SAT
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5	6	7	8	9	10	11
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Date of RQIA inspection:
15 and 16 March 2017



Type of Ward:
Assessment and treatment
This ward has male and female patients.

Who is RQIA?



Wendy



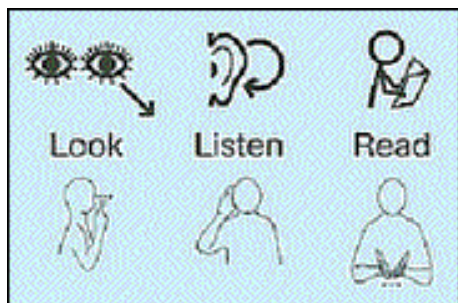
Nichola

Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who visited Dorsy were called Wendy and Nichola.

What did Wendy and Nichola do?



What did Wendy and Nichola do?

Wendy and Nichola

- looked around the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Dorsy

Wendy and Nichola also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Wendy and Nichola visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward a better place to be.

Wendy and Nichola
found it was good that



Since the last inspection in July 2016 the staff had tidied up the patients' records.



There were enough rooms for the doctor to talk to patients and for patients to do activities.



Patients could access the ward advocate when they needed to. The ward advocate attends the ward every week.



The staff were meeting together to talk about good care and practice.



The occupational therapist had developed a good communication tool for a patient.



Patients could take part in lots of activities.

Wendy and Nichola
were concerned that



The ward had not improved in some areas
since the last inspection on July 2016.



Risk assessments had still not been reviewed
in the correct way.



It was still difficult to understand behaviour
support plans.



There was still no plan in place to look at
reducing the number of incidents.



The area used for seclusion needed to be
made safer.



The consultant clinical psychologist does not
see patients.



Some patients' records were locked away and
could not be accessed.



Estates had fixed an exit door, this left the
ward unsafe.

What next?



What next?

After the inspection Wendy and Nichola met with the staff and managers from Dorsy ward.

Wendy wrote a report about what they found and sent it to the ward.

One of the inspectors will visit the ward again.