

## What we found when we visited Dorsy Assessment and Treatment Unit

Easy to read report.



Dorsy Assessment and Treatment Unit  
68 Lurgan Road  
Portadown  
BT63 5QQ



Trust:

Southern Health and Social Care Trust

2017 JULY						
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Date of RQIA inspection:

25 and 26 July 2017



Type of Ward:

Assessment and treatment

This ward has male and female patients.

Who is RQIA?



**Alan**



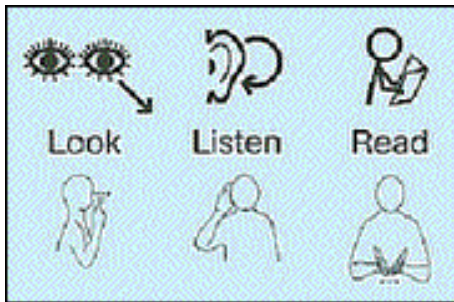
**Wendy**

Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who visited Dorsy were called Alan and Wendy.

What did Alan and Wendy?



What did Alan and Wendy do?

Alan and Wendy

- looked around the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Dorsy

Alan and Wendy also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan and Wendy visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward a better place to be.

Alan and Wendy found  
it was good that



Staff on the ward had made good progress in addressing all of the previous areas of improvement identified at the last inspection.



Patients told inspectors that they had good relationships with staff.



The ward staff team worked well together.



Patients could access occupational therapy activities each day Monday to Friday.



Patients felt safe on the ward.



Relatives who contacted inspectors were positive about the ward and the care and treatment provided.

Alan and Wendy were concerned that



Patient risk assessments were not always reviewed in accordance to guidelines.



The ward's seclusion room walls and floors needed to be updated.



An exit door on the ward was not working properly.

What next?



What next?

After the inspection Alan met with the staff and managers from Dorsy ward.

Alan wrote a report about what they found and sent it to the ward.

One of the inspectors will visit the ward again.