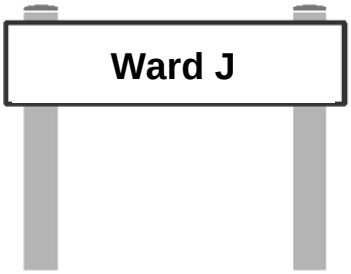
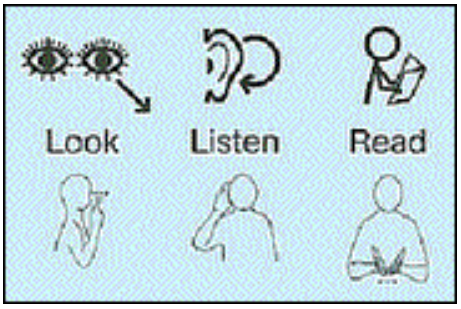
What the inspectors found when they inspected **Ward J**

Easy to read report.

	Ward J Mater Hospital 45-51 Crumlin Road Belfast BT14 6AB
HSC Belfast Health and Social Care Trust	Trust: Belfast Health and Social Care Trust
	Date of RQIA inspection: 3-5 April 2017
	Type of Ward: Female acute admission ward

Who are RQIA? The Regulation and Quality Improvement Authority 	Who is RQIA? RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors. The inspectors who spoke to patients on Ward J are called Cairn and Shelagh - Mary.
What did Cairn and Shelagh–Mary do?  	What did Cairn and Shelagh–Mary do? Cairn and Shelagh–Mary • looked around the ward • talked to patients on the ward • talked to the staff working on the ward • talked to the people who are in charge of Ward J Cairn and Shelagh–Mary also • read some of the notes that the staff write • looked at some of the forms that the staff fill out After Cairn and Shelagh–Mary visited the ward Cairn wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward a better place to be.

Cairn and Shelagh– Mary found it was good that	
	The ward had a benefit advisor, a patient advocate and a peer advocate;
	staff responded to patient requests quickly;
	patients' were referred for special assessments if they needed one;
	patients' were happy with staff;
	Patients were informed of their rights;
	There were regular patient meetings and patients said staff listened to what they say;
	the ward provided a good range of activities for patients;
	staff asked patients for their consent before they carried out any care and treatment;
	staff who met with the inspectors were positive about the support they received from colleagues;
	There was good management of medicines;
	Work was started on building a new ward;

Cairn and Shelagh–Mary were concerned that	
	The risk assessment of the ward environment had not been fully completed;
	Some patients were smoking on the ward and incidents reports were not always completed;
	Patients risk assessments were not completed in full;
	Changes that were made in patient's risk assessments were not explained;
	Staff did not record what was working for patients in their care plans;
	The floor covering was ripped at the front door of the ward;
	Staff had not enough training on caring for patients with eating disorders;
	There was not enough staff trained as fire wardens on each shift.

What next?	What next?
	After the inspection Cairn and Shelagh–Mary met with the staff and managers from Ward J. Cairn wrote a report about what they found and sent it to the ward. The managers from the ward are going to write back to Cairn and tell her how they are going to make the ward a better place for patients. One of the inspectors will visit the ward again.