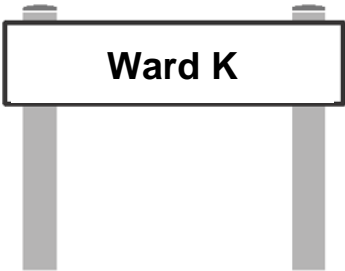




What inspectors found when they visited **Ward K**

Easy to read report.

	<p>Ward K Mater Hospital 45-51 Crumlin Road Belfast BT14 6AB</p>																																										
 <p>Belfast Health and Social Care Trust</p>	<p>Trust: Belfast Health and Social Care Trust</p>																																										
<p>2017 AUGUST</p> <table border="1"> <thead> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> </tr> <tr> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td>12</td> </tr> <tr> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> <td>19</td> </tr> <tr> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> <td>26</td> </tr> <tr> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td>31</td> <td></td> <td></td> </tr> </tbody> </table>	SUN	MON	TUE	WED	THU	FRI	SAT			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31			<p>Date of Patient Experience Interviews: 9– 10 August 2017</p>
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	<p>Type of Ward: Assessment and treatment ward for male patients who have a mental illness</p>																																										

Who are RQIA?



The Regulation and
Quality Improvement
Authority



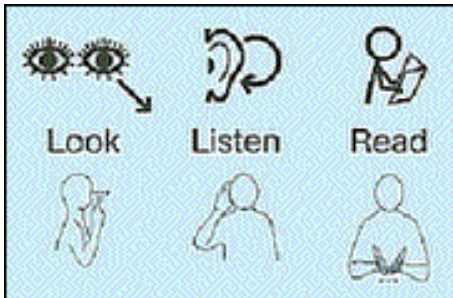
Alan

Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who visited Ward K was called Alan

What did Alan do?



What did Alan do?

Alan

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Ward K.

Alan also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan visited the ward he wrote a report of what he found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

Alan found it was good that



Patients were positive about the ward and the staff.



The ward staff had made good progress in addressing the previous areas for improvement identified at the last inspection.



Staff enjoyed working on the ward.



The Trust had introduced guidance about the no smoking policy.



The ward was clean and tidy.



A relative who met with the inspector was pleased about the ward and the flexible visiting.



The ward staff team worked well together.

Alan was concerned that



Referral pathways to community services were complex and time consuming.



Not all staff had completed up to date training.

What next?



What next?

After the inspection Alan met with the managers from Ward K. They are going to write back to Alan and tell him how they are going to fix the problems on the ward and make it a better place for patients.

One of the inspectors will visit the ward again to see if the ward has improved.