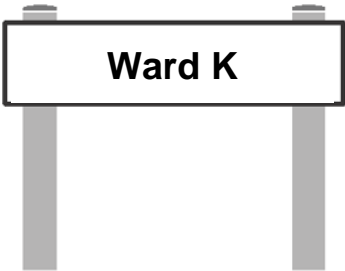




What inspectors found when they visited **Ward K**

Easy to read report.

	<p>Ward K Mater Hospital 45-51 Crumlin Road Belfast BT14 6AB</p>																																										
 <p>Belfast Health and Social Care Trust</p>	<p>Trust: Belfast Health and Social Care Trust</p>																																										
<p>2016 SEPTEMBER</p> <table border="1"> <thead> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> </tr> <tr> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> </tr> <tr> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> </tr> <tr> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> </tr> <tr> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td></td> </tr> </tbody> </table>	SUN	MON	TUE	WED	THU	FRI	SAT					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30		<p>Date of Patient Experience Interviews: 27 – 29 September 2016</p>
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	<p>Type of Ward: Assessment and treatment ward for male patients who have a mental illness</p>																																										

Who are RQIA?



The Regulation and
Quality Improvement
Authority

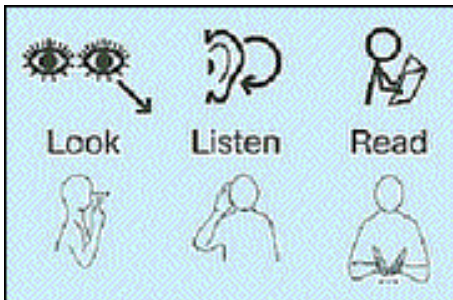


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who visited Ward K were called Alan (pictured) and Dr Brian Fleming.

What did Alan and Dr Fleming do?



What did Alan and Dr Fleming do?

Alan and Dr Fleming

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Ward K.

Alan and Dr Fleming also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan and Dr Fleming visited the ward Alan wrote a report of what he found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

Alan and Dr Fleming found it was good that



The ward provided patient centered care.



Patients were positive about the care and treatment they received.



Patients were involved in their care and treatment plans.



Staff were positive about their role on the ward and the support they received.



All previous RQIA recommendations had been implemented.



Patients' care plans were individualised and based on the patient's needs.



The ward's atmosphere was welcoming and the ward was clean and appropriately maintained.



The ward staff team promoted a least restrictive environment.



Staff had completed up to supervision and appraisal.

Alan and Dr Fleming were concerned that



Guidance on managing patient smoking was not clear.



Referral pathways to community services were complex and time consuming.



The facility gym required repairs and refurbishment.



Not all staff had completed up to date training.

What next?



What next?

After the inspection Alan and Dr Fleming met with the managers from Ward K. They are going to write back to Alan and tell him how they are going to fix the problems on the ward and make it a better place for patients.

One of the inspectors will visit the ward again to see if the ward has improved.