

### What we found when we visited Cranfield Women

## Easy to read report.



Cranfield Women
Muckamore Abbey Hospital
1 Abbey Road
Muckamore
BT41 4SH



Trust:

Belfast Health and Social Care Trust

November 2015					
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
2	3	4	5	6	7
9	10	11	12	13	14
16	17	18	19	20	21
23	24	25	26	27	28
30					
	9	Monday Tuesday 2 3 9 10 16 17 23 24	Monday         Tuesday         Wednesday           2         3         4           9         10         11           16         17         18           23         24         25	Monday         Tuesday         Wednesday         Thursday           2         3         4         5           9         10         11         12           16         17         18         19           23         24         25         26	Monday         Tuesday         Wednesday         Thursday         Friday           2         3         4         5         6           9         10         11         12         13           16         17         18         19         20           23         24         25         26         27

Date of RQIA inspection:

16-20 November 2015



Type of Ward:

Female assessment and treatment

#### Who is RQIA?



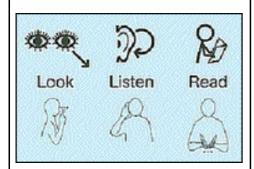


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who spoke to the patients on Cranfield Women ward were called Alan (picture) and Dr Daly.

# What did Alan and Dr Daly do?



What did Alan and Dr Daly do?

Alan and Dr Daly

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Cranfield Women

Alan and Dr Daly also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan and Dr Daly visited the ward Alan wrote a report of what they found and sent it to the ward.

Alan and Dr Daly found it was good that	
	Patients were involved in planning their care;
	Patients care and treatment was being reviewed regularly;
	Patients felt that the staff were helpful and supportive;
	Patients could take part in a range of activities;
	Staff told inspectors that they felt the multi- disciplinary team worked well together;
	Patients told inspectors that their experience of the ward was good;
	The ward was clean and welcoming;
	Inspectors observed staff were available throughout the ward;
	Care plans were appropriate to the individual needs of each patient.
Alan and Dr Daly were	
concerned that	The discharge of seven patients had been delayed.

### What next?



### What next?

After the inspection Alan and Dr Daly met with the staff and managers from Cranfield Women. Alan wrote a report about what he and Dr Daly found and sent it to the ward.

One of the inspectors will visit the ward again.