

What we found when we visited **Cranfield ICU Ward**

Easy to read report

	<p>Cranfield ICU Muckamore Abbey Hospital 1 Abbey Road Muckamore BT41 4SH</p>																																																	
 <p>Belfast Health and Social Care Trust</p>	<p>Trust: Belfast Health and Social Care Trust</p>																																																	
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Type of Ward:

Male and Female assessment and treatment for patients with a learning disability

Who is RQIA?

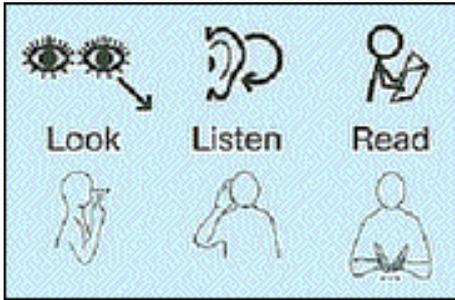


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who spoke to the patients on Cranfield ICU ward were called Audrey and Dr Fleming.

What did Audrey and Dr Fleming do ?



What did Audrey and Dr Fleming do?

Audrey and Dr Fleming;

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Cranfield ICU Ward

Audrey and Dr Fleming also;

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Audrey and Dr Fleming visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. These will make the ward a better place to be.

Audrey and Dr Fleming found it was good that



The ward was clean and tidy.



Patients had their own bedrooms.



Patients' rights were explained to them.



Patients were able to have quiet time on their own.



Patients were free to use the garden.



Staff asked for patients' consent before carrying out their care and treatment.



Patients' behaviour management plans were in place.



Patients had individual activity timetables in place.



Care plans were in place to explain why some patients could not leave the ward.



Patient advocates visited the ward.



Patients went to day care.



Care plans were person centred.



A number of patients had a 'Hospital Passport' completed which detailed each patient's individual needs including their likes and dislikes.

Audrey and Dr Fleming were concerned that



The ward had a small sensory room which patients could use to relax in and listen to music.



There were enough staff on the ward to look after the patients.



Screening tests that needed to be done outside of the ward to check patients' physical health care needs were not being done.



Some care plans were not in place.



There were some patients on the ward who were ready to go home but could not leave as there were no places in the community for them to go to so they had to stay on the ward.



There was no clinical psychologist working on the ward.

What next?



What next?

After the inspection Audrey and Dr Fleming met with the staff and managers from Cranfield ICU ward. Audrey wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to Audrey and tell her how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.