




## What we found when we visited Cranfield ICU Ward

Easy to read report.

	Cranfield ICU Muckamore Abbey Hospital 1 Abbey Road Muckamore BT41 4SH																																																	
 Belfast Health and Social Care Trust	Trust:  Belfast Health and Social Care Trust																																																	
<p>May 2015</p> <table><tr><th>Sunday</th><th>Monday</th><th>Tuesday</th><th>Wednesday</th><th>Thursday</th><th>Friday</th><th>Saturday</th></tr><tr><td></td><td></td><td></td><td></td><td></td><td>1</td><td>2</td></tr><tr><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td></tr><tr><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td></tr><tr><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td></tr><tr><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td></tr><tr><td>31</td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday						1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31							Date of RQIA inspection:  13 May 2015
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	Type of Ward:  Male and female assessment and treatment for patients with a learning disability																																																	

Who is RQIA?

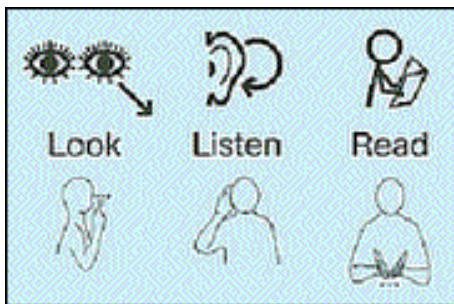


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who spoke to the patients on Cranfield ICU ward were called Audrey and Kieran.

What did Audrey and Kieran do?



What did Audrey and Kieran do?

Audrey and Kieran

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Cranfield ICU Ward

Audrey and Kieran also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Audrey and Kieran visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

Audrey and Kieran  
found it was good that



Patients care records were up to date



The nurses were reviewing the patients  
care plans and assessments



A psychologist was working with patients



The ward was clean and tidy



Patients had their own bedrooms



Patients were able to have quiet time on  
their own



Patients were free to use garden.



Patients' behaviour plans were in place



Patients and their families helped to  
complete care plans



Care plans were in place to explain why  
patients could not leave the ward



Advocates visited the ward



The alarm system could no longer be  
heard from other wards



Patients had care plans in place for when  
they leave hospital

Audrey and Kieran  
were concerned that



There was no occupational therapy in the ward.



Tests that needed to be done outside of the ward to check patients' physical health care needs were not being done.



All staff did not wear their names badges.



All staff had not been trained in how they should have patients' agreement before they provide them with care and treatment.

What next?



What next?

After the inspection Audrey and Kieran met with the staff and managers from Cranfield ICU ward. Audrey wrote a report about what she found and sent it to the ward.

The managers from the ward are going to write back to Audrey and tell her how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.