




What we found when we went back to **Cranfield ICU Ward**

Easy to read report

	<p>Cranfield ICU Muckamore Abbey Hospital 1 Abbey Road Muckamore BT41 4SH</p>																																										
 <p>Belfast Health and Social Care Trust</p>	<p>Trust: Belfast Health and Social Care Trust</p>																																										
<p>February 2018</p> <table border="1"> <thead> <tr> <th>MONDAY</th> <th>TUESDAY</th> <th>WEDNESDAY</th> <th>THURSDAY</th> <th>FRIDAY</th> <th>SATURDAY</th> <th>SUNDAY</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> </tr> <tr> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> </tr> <tr> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> </tr> <tr> <td>26</td> <td>27</td> <td>28</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28					<p>Date of RQIA inspection: 5 and 6 February 2018</p>
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	<p>Type of Ward: Mental health intensive care unit for men and women. With a learning disability.</p>																																										

Who is RQIA?



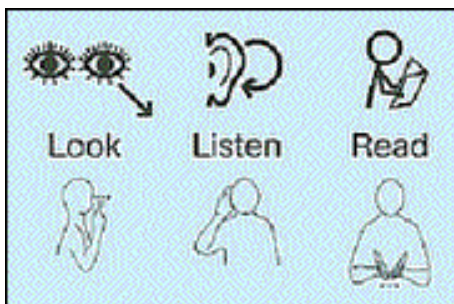
Wendy

Who are RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Cranfield ICU ward was called Wendy.

What did Wendy do ?



What did Wendy do?

Wendy;

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Cranfield ICU Ward

Wendy also;

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Wendy visited the ward she wrote a report of what she found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. These will make the ward a better place to be.

Wendy found it was good that



Patients' assessments were up to date.



Patients had up to date care plans in place.



There was a psychology service on the ward.



A behaviour nurse therapist visited the ward every day and supported each patient.



Patients could tell staff about things that they were unhappy about the ward. Staff then changed things on the ward to make it a better place.



Wendy spoke to one patient who said staff were good.



Wendy spoke to one relative who said they were happy with the care their family member was receiving on the ward.



Wendy saw that there were enough staff on the ward to look after the patients



Wendy observed staff helping patients to settle who were distressed.

Wendy was concerned that



Staff did not record in the patients' records when they met with a patient on their own. (1:1 time)



Patient forum meetings were not held regularly.



The date of the patient forum meetings was not displayed on the ward.



There were some patients on the ward who were ready to go home but could not leave as there were no places in the community for them to go to.



Ward staff did not meet regularly to discuss how the ward could be made better.

What next?



What next?

After the inspection Wendy met with the staff and managers from Cranfield ICU ward. Wendy wrote a report about what she found and sent it to the ward.

The managers from the ward wrote back to Wendy and told her how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.