




What we found when we visited Donegore

Easy to read report.

	<p>Donegore Muckamore Abbey Hospital 1 Abbey Road Muckamore BT41 4SH</p>																																																	
 <p>Belfast Health and Social Care Trust</p>	<p>Trust: Belfast Health and Social Care Trust</p>																																																	
<p>May 2015</p> <table border="1"> <thead> <tr> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> </tr> <tr> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> </tr> <tr> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> </tr> <tr> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> </tr> <tr> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> </tr> <tr> <td>31</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday						1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31							<p>Date of RQIA inspection: 8 May 2015</p>
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	<p>Type of Ward: Female, Learning Disability, Challenging Behaviour Ward</p>																																																	

Who is RQIA?

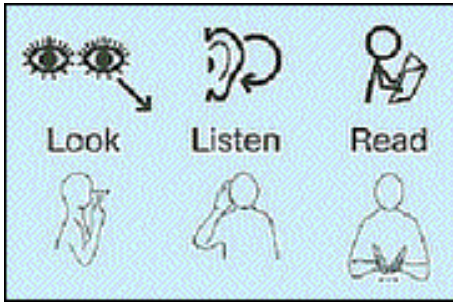


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Donegore was called Wendy. A lay assessor called Alex also spoke to patients on the ward.

What did Wendy and Alex do?



What did Wendy and Alex do?

Wendy and Alex

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Donegore

Wendy also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Wendy and Alex visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward a better place to be.

Wendy and Alex found
it was good that



The ward was clean and comfortable



Patients had privacy



There was lots of information about patient's
rights. This information was easy to
understand



Patients said they were happy



The staff were kind and friendly



There was lots of things to do on the ward



Patients said they felt safe



Patients were involved in their care plans



Patients said that being in hospital was
helping them to get better



Patients had mobile phones

What next?



What next?

After the inspection Wendy and Alex met with the staff and managers from Donegore.

Wendy wrote a report about what they found and sent it to the ward.

One of the inspectors will visit the ward again.