




## What we found when we visited **Donegore**

Easy to read report.

	<p>Donegore Muckamore Abbey Hospital 1 Abbey Road Muckamore BT41 4SH</p>																																										
 <p>Belfast Health and Social Care Trust</p>	<p>Trust: Belfast Health and Social Care Trust</p>																																										
<p><b>MAY 2017</b></p> <table border="1"> <thead> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> </tr> <tr> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> </tr> <tr> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> </tr> <tr> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> </tr> <tr> <td>28</td> <td>29</td> <td>30</td> <td>31</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p><small>www.free-printable-calendar.com</small></p>	SUN	MON	TUE	WED	THU	FRI	SAT		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31				<p>Date of RQIA inspection: 17 and 18 May 2017</p>
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	<p>Type of Ward:  Female, Learning Disability, Challenging Behaviour Ward</p>																																										

Who is RQIA?



**Wendy**



**John**



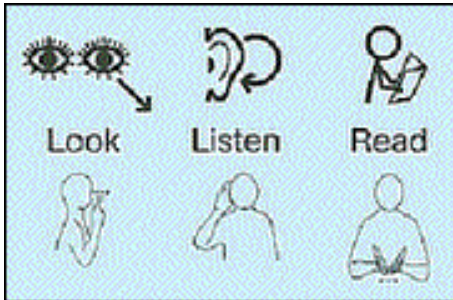
Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone.

RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who spoke to the patients on Donegore were called Wendy and John.

What did the inspectors do?



What did the inspectors do?

The inspectors

- looked around the ward.
- talked with patients on the ward.
- talked to the staff working on the ward.
- talked to the people who are in charge of Donegore.

Inspectors also

- read some of the notes that the staff write.
- looked at some of the forms that the staff fill out.

After the inspectors visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. This will make the ward a better place.

Insepctors found it was good that



A doctor visited the ward every week.



Patient's medicinces had been reviewed. Some patients had their medicines changed.



The ward was clean and tidy.



Two patients had moved to the community. And two patients were getting ready to move to the community.



There were lots of things for patients to do.



Every patient said they were happy with how they were being cared for.



Every patient said they felt safe.



The doctors were writing the patients notes.



Patients said they got time with their named nurse.

The inspectors were concerned that



There was no consultant psychiatrist working on the ward.

What next?



What next?

After the inspection the inspectors met with the staff and managers from Donegore.

Wendy wrote a report about what they found and sent it to the ward.

One of the inspectors will visit the ward again.