




What we found when we visited **Donegore**

Easy to read report.

	<p>Donegore Muckamore Abbey Hospital 1 Abbey Road Muckamore BT41 4SH</p>																																										
 <p>Belfast Health and Social Care Trust</p>	<p>Trust: Belfast Health and Social Care Trust</p>																																										
<p>2016 JUNE</p> <table border="1"> <thead> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> </tr> <tr> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> </tr> <tr> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> </tr> <tr> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td></td> <td></td> </tr> </tbody> </table>	SUN	MON	TUE	WED	THU	FRI	SAT				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30			<p>Date of RQIA inspection: 28 and 30 June 2016</p>
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	<p>Type of Ward: Female, Learning Disability, Challenging Behaviour Ward</p>																																										

Who is RQIA?



Wendy



Audrey



Oscar



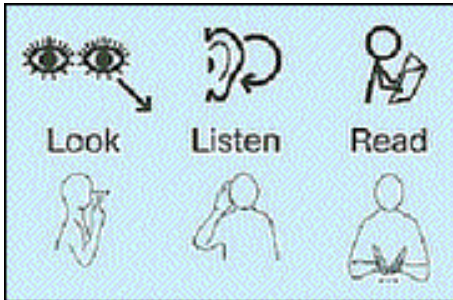
Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone.

RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who spoke to the patients on Donegore were called Audrey, Wendy and Oscar.

What did the inspectors do?



What did the inspectors do?

The inspectors

- looked around the ward.
- talked with patients on the ward.
- talked to the staff working on the ward.
- talked to the people who are in charge of Donegore.

Inspectors also

- read some of the notes that the staff write.
- looked at some of the forms that the staff fill out.

After the inspectors visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. This will make the ward a better place.

Insepctors found it was good that



Patients had activities to do during the day.



Staff treated patients with respect.



The ward was clean and tidy.



Staff knew patients likes and dislikes.



Staff said they enjoyed working on the ward.



Nursing records were up to date.



Staff offered patients a choice.











Patients signed their own records.



There were enough staff on the ward to look after patients.



Patients helped to complete their care plans.

	<p> Easy to read information was available for patients.</p> <p> Relatives and patients said they were happy with the care on the ward.</p> <p> All incidents/accidents on the ward were reviewed.</p> <p> Staff spent 1:1 time with patients every day.</p> <p> Patients could see an advocate on the ward.</p>
<p>The inspectors were concerned that</p>	<p> Patients did not see the doctor every week.</p> <p> A number of patients' medication needed to be reviewed.</p> <p> The doctors were not always writing up records after they met with patients.</p>

What next?



What next?

After the inspection the inspectors met with the staff and managers from Donegore.

Audrey wrote a report about what they found and sent it to the ward.

One of the inspectors will visit the ward again.