




What we found when we spoke to patients on Erne ward

Easy to read report

	Erne 1 Muckamore Abbey Hospital 1 Abbey Road Muckamore BT41 4SH																																										
 Belfast Health and Social Care Trust	Trust: Belfast Health and Social Care Trust																																										
<div><p>OCTOBER 2017</p><table><tr><th>SUN</th><th>MON</th><th>TUE</th><th>WED</th><th>THU</th><th>FRI</th><th>SAT</th></tr><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td></tr><tr><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td></tr><tr><td>15</td><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td></tr><tr><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td></tr><tr><td>29</td><td>30</td><td>31</td><td></td><td></td><td></td><td></td></tr></table></div>	SUN	MON	TUE	WED	THU	FRI	SAT	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31					Date of RQIA inspection 24 October 2017
SUN	MON	TUE	WED	THU	FRI	SAT																																					
1	2	3	4	5	6	7																																					
8	9	10	11	12	13	14																																					
15	16	17	18	19	20	21																																					
22	23	24	25	26	27	28																																					
29	30	31																																									
	Type of Ward: Over 18 Learning Disability Assessment and Treatment																																										

Who is RQIA?



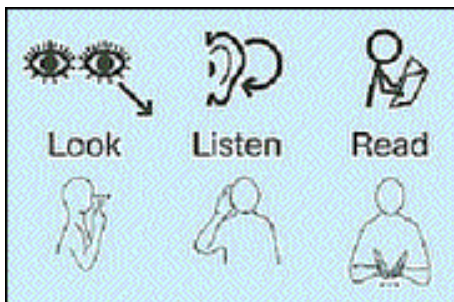
Cairn

Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Erne ward was called Cairn.

What did Cairn do?



Cairn

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people who are in charge of Erne

Cairn also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Cairn visited the ward she wrote a report of what she found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward a better place to be.

Cairn found it was good that



The ward was clean, tidy and free from clutter.



Nursing staff and cleaning staff worked well together to keep the ward clean.



There was new floor covering and new furniture.



Patients' bedrooms were decorated with their personal items.



The ward had good signs up to help direct patients around the ward and what staff was on duty.



All members of the multidisciplinary team worked well together.



There was good leadership on the ward which made it run smoothly.








Patients were happy and relaxed.




Each patient had their own activity plan.



The ward was safe and all staff knew what to do if a fire started.

	<p> All care plans and multidisciplinary records were up-to-date and filed properly.</p> <p> Advocates called to the ward regularly</p> <p> The records about patients' money were up-to-date and staff signs the record book properly.</p> <p> Relatives get enough notice about meetings.</p> <p> The ward had improved on all areas from the last inspection.</p>
--	--

<p>What next?</p> 	<p>What next?</p> <p>After the inspection Cairn met with the staff and managers from Erne Ward 1.</p> <p>Cairn wrote a report about what she found and sent it to the ward.</p> <p>One of the inspectors will visit the ward again.</p>
---	---