




What the inspectors found when they visited Cranfield Ward 2.

Easy to read report.

	<p>Cranfield Ward 2 Muckamore Abbey Hospital 1 Abbey Road Antrim BT41 4SH</p>																																										
	<p>Trust: Belfast Health and Social Care Trust</p>																																										
<p>March 2018</p> <table border="1"> <thead> <tr> <th>MONDAY</th> <th>TUESDAY</th> <th>WEDNESDAY</th> <th>THURSDAY</th> <th>FRIDAY</th> <th>SATURDAY</th> <th>SUNDAY</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td></td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> </tr> <tr> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> </tr> <tr> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> </tr> <tr> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td>31</td> <td></td> </tr> </tbody> </table>	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY			1	2	3	4		5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		<p>Date of RQIA inspection: 7- 8 March 2018</p>
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	<p>Type of Ward: Male Mental health Assessment and treatment</p>																																										

Who is RQIA?



The Regulation and
Quality Improvement
Authority



Wendy



Cairn



Alex

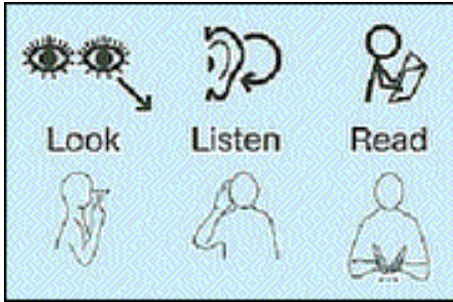
Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

Inspectors that visited Cranfield Ward 2 were called Wendy and Cairn.

A Lay assessor called Alex also visited Cranfield Ward 2.

What did Wendy, Cairn and Alex do?



What did Wendy, Cairn and Alex do?

Wendy, Cairn and Alex

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers.
- talked to the staff working on the ward
- talked to the people that are in charge of Cranfield Ward 2

Wendy and Cairn also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Wendy, Cairn and Alex visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff that work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

Wendy, Cairn and Alex
found it was good that



Staff recorded if patients had capacity to manage their money.



Swallow assessments were reviewed



Doctors were involved in discharge planning meetings with trusts and providers.



Patients were offered choice of food



Patients could attend day care if they wanted to.



Staff knew what to do if they were worried about safety on the ward.



Staff asked patients if it was ok to help them with their care.



Patients knew how to make a complaint.



Each patient was involved in their care plans.



Each patient got one to one time with a nurse.



Each patient saw their doctor every week.



The staff worked well together.



Staff were friendly and treated patients with dignity and respect.



There were regular staff meetings



Staff recorded if a patients risk had changed.

Wendy, Cairn and Alex were concerned that



There were patients on the ward whose discharge was delayed. Delayed discharge means that a patient is ready to leave the ward as they do not need any more treatment. The reason patients had to remain on the ward was because there was nowhere for them to go to in the community. Some patients had been there for many years.



Sometimes the ward had not got enough staff on duty. This also meant patients could not go on outings off the hospital site.



Staff needed more support after they were involved in an incident of verbal abuse.



Goals for getting better were not always written in patients care plans.

What next?



What next?

After the inspection Wendy and Cairn met with the managers from Cranfield Ward 2. They are going to write back to Cairn and tell her how they are going to fix the problems on the ward and make it a better place for patients.

One of the inspectors will visit the ward again to see if the ward has improved.