




What we found when we visited **Moylena**

Easy to read report.

	Moylena Muckamore Abbey Hospital 1 Abbey Road Muckamore BT41 4SH																																										
 Belfast Health and Social Care Trust	Belfast Health and Social Care Trust																																										
<p>June 2015</p> <table><tr><th>Sunday</th><th>Monday</th><th>Tuesday</th><th>Wednesday</th><th>Thursday</th><th>Friday</th><th>Saturday</th></tr><tr><td></td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td></tr><tr><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td></tr><tr><td>14</td><td>15</td><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td></tr><tr><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td></tr><tr><td>28</td><td>29</td><td>30</td><td></td><td></td><td></td><td></td></tr></table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30					Date of RQIA inspection: 12 June 2015
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	Type of Ward: Male resettlement																																										

Who are RQIA?



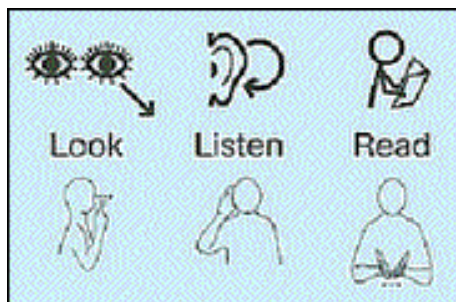
Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspectors that visited Moylena were called Wendy and Alan.

On the day of the inspection a lay assessor called Alex met with patients on the ward and helped Wendy and Alan do the inspection.

What did Wendy and Alan do?



What did Wendy and Alan do?

Wendy and Alan

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people that are in charge of Moylena

Wendy and Alan also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Wendy and Alan visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff that work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

Wendy and Alan found
it was good that



Staff had found out what activities the
each patient likes to do



Families were kept up to date and
informed of accidents and incidents



Staff found out if each patient could say
yes or not to something.



Staff asked each patient to say yes or
no before that helped them



If a patient could not say yes or no, staff
talked to each other and the patient's
family. Everyone agreed on what was
best for the patient



All staff were trained in Human Rights
and helping a patient to say yes or no.



Each patients and their family were
involved in their care plans



Staff wrote in the care plans every time
a patient was involved in an accident or
incident



Each patients and their family were
involved in decisions about what will
happen when the patient leaves
Moylena and moves into their new home

Wendy and Alan were concerned that



Staff did not fill the keeping people safe forms the right way



The trust did not look at why the doors had to be locked in Moylena



Wendy and Alan could not understand why the doors were locked



Not all patients had a tool to help with communication



Not all patients had a plan to help them when they were distressed

What next?



What next?

After the inspection Wendy and Alan met with the managers from Moylena. They are going to write back to Inspector's first name and tell her how they are going to fix the problems on the ward and make it a better place for patients.

One of the inspectors will visit the ward again to see if the ward has improved.