



What we found when we visited Rosebrook ward

Easy to read report.

	Rosebrook PICU Ward Craigavon Area Hospital 68 Lurgan Road Portadown BT63 5QQ																																										
 <div>Southern Health and Social Care Trust</div> <div>Quality Care - for you, with you</div>	Trust: Southern Health and Social Care Trust																																										
<div>February 2016</div> <table><tr><td>Mon</td><td>Tue</td><td>Wed</td><td>Thu</td><td>Fri</td><td>Sat</td><td>Sun</td></tr><tr><td>1</td><td><u>2</u></td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td></tr><tr><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td></tr><tr><td>15</td><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td></tr><tr><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td></tr><tr><td>29</td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>	Mon	Tue	Wed	Thu	Fri	Sat	Sun	1	<u>2</u>	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29							Date of RQIA inspection: 2 nd February 2016
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	Type of Ward: Rosebrook is a psychiatric intensive care unit																																										

Who is RQIA?

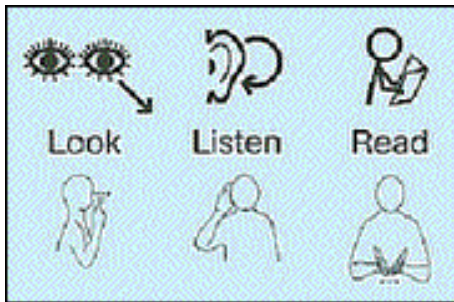


Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspectors that spoke to the patients on Rosebrook were called Alan, Wendy and Cairn.

What did Alan, Wendy and Cairn do?



What did Alan, Wendy and Cairn do?

They

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Rosebrook Ward

the Inspectors also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan, Wendy and Cairn visited the ward Alan wrote a report of what they found and sent it to the ward. RQIA asked the staff that work on the ward and the people that are in charge of the ward to make some changes. These will make the ward a better place to be.

Alan, Wendy and Cairn found it was good that



There was enough staff to support patients;



Patients were relaxed and at ease on the ward;



Staff were writing in files why some patients needed extra support;



Staff said everyone worked well together to help patients;



Each patient had a personal assessment and care plan in place;



Patients were involved in their care plans;



Patients had a choice of rooms to use during the day.



Patient's files were up to date and easy to read;



Every patient had an activity plan;



Staff explained care and treatment plans to patients

Patients said staff treated them with dignity and respect.

Alan, Wendy and Cairn were concerned that



Staff were not always in the patient's large day room/ TV room.



Nursing Assistants were not trained in the use of restrictive practices.

What next?



What next?

After the inspection Alan, Wendy and Cairn met with the staff and managers from Rosebrook Ward. Alan wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to Alan to tell them how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.