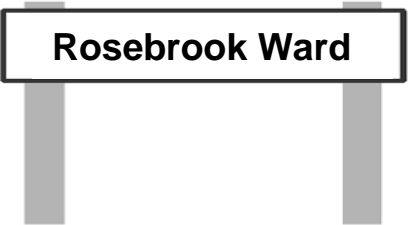





## What we found when we visited Rosebrook Ward

### Easy to read report.

	<p>Rosebrook Ward Craigavon Area Hospital 68 Lurgan Road Portadown BT63 5QQ</p>
 <p>Southern Health and Social Care Trust <i>Quality Care - for you, with you</i></p>	<p>Trust:  Southern Health and Social Care Trust</p>
	<p>Date of RQIA inspection:  21 – 23 March 2017</p>
	<p>Type of Ward:  Rosebrook is a psychiatric intensive care unit for men and women</p>

Who is RQIA?



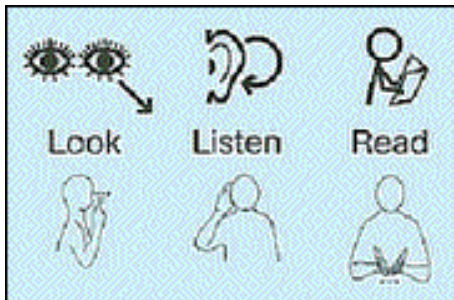
Wendy

Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who visited Rosebrook Ward called Wendy and Chris.

What did Wendy and Chris do?



What did Wendy and Chris do?

Wendy and Chris

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people who are in charge of Rosebrook Ward

Wendy and Chris also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Wendy and Chris visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward a better place to be.

Wendy and Chris found  
it was good that



Patients' risk assessments were up to date.



Staff told patients about their rights.



The advocacy service was good.



Patients were asked to be involved in their care plans.



Patients could see a psychologist.



There was a good range of activities on the ward.



Each patient had their own bedroom and bathroom.



Staff said they were well supported.



The multi-disciplinary team worked well together.

Wendy and Chris were concerned that



The pharmacist did not visit the ward often and did not report their findings to the ward manager.



The estates department did not fix things on the ward quickly enough.



Not all staff wrote on the multi-disciplinary team meeting record.



Senior managers did not look at the number of times restrictive practices were used on the ward.

What next?



What next?

After the inspection Wendy met with the staff and managers from Rosebrook Ward.

Wendy wrote a report about what they found and sent it to the ward.

One of the inspectors will visit the ward again.