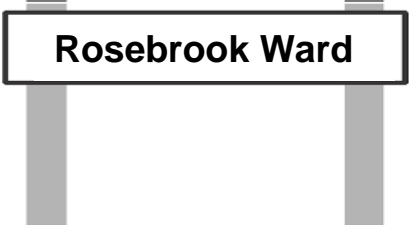



What we found when we visited Rosebrook Ward

Easy to read report.

	Rosebrook Ward Craigavon Area Hospital 68 Lurgan Road Portadown BT63 5QQ																																										
 <p>Southern Health and Social Care Trust</p> <p><i>Quality Care - for you, with you</i></p>	Trust: Southern Health and Social Care Trust																																										
<p>2017 NOVEMBER</p> <table><tr><th>SUN</th><th>MON</th><th>TUE</th><th>WED</th><th>THU</th><th>FRI</th><th>SAT</th></tr><tr><td></td><td></td><td></td><td>1</td><td>2</td><td>3</td><td>4</td></tr><tr><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td></tr><tr><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td><td>17</td><td>18</td></tr><tr><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td></tr><tr><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td><td></td><td></td></tr></table>	SUN	MON	TUE	WED	THU	FRI	SAT				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30			Date of RQIA inspection: 27 – 28 November
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Type of Ward:

Rosebrook is a psychiatric intensive care unit for men and women

Who is RQIA?



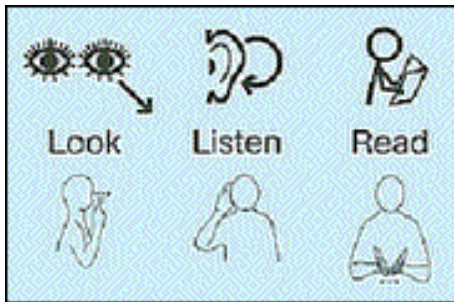
Audrey

Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who visited Rosebrook Ward was called Audrey.

What did Audrey do?



What did Audrey do?

Audrey

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people who are in charge of Rosebrook Ward

Audrey also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Audrey visited the ward she wrote a report of what she found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward a better place to be.

Audrey found it was good that



The estates department made sure all environmental concerns were dealt with in a timely manner



Environmental risk and fire risk assessments had been updated



Multi-disciplinary team records were completed each week by nursing and medical staff



A pharmacist attended the ward on a regular basis to review patients' medicine kardexes.



Staff said they were well supported



Staff said the multi-disciplinary team worked well together.



Patients said they felt safe on the ward



Patients said they were involved in their care and treatment

Audrey was concerned
that



Senior managers did not look at the
number of times restrictive practices
were used on the ward.

What next?



What next?

After the inspection Audrey met with the staff and manager from Rosebrook Ward.

Audrey wrote a report about what she found and sent it to the ward.

One of the inspectors will visit the ward again.