



What we found when we visited Ash

Easy to read report.

	<p>Ash Tyrone and Fermanagh Hospital 1 Donaghanie Road Omagh Co. Tyrone BT79 0NS</p>																																										
	<p>Trust: Western Health and Social Care Trust</p>																																										
<p>July 2015</p> <table border="1"> <thead> <tr> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> </tr> <tr> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> </tr> <tr> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> </tr> <tr> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td>31</td> <td></td> </tr> </tbody> </table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		<p>Date of RQIA inspection: 22 July 2015</p>
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Type of Ward:

Care and treatment ward for male and female patients over 65 years

Who is RQIA?



Wendy



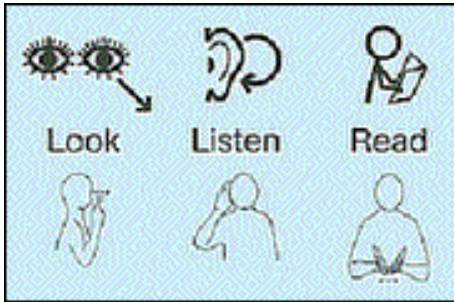
Alan

Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector and lay assessor who spoke to the patients on Ash ward were called Wendy and Alan.

What did Wendy and Alan do?



What did Wendy and Alan do?

Wendy and Alan

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people who are in charge of Ash ward

Wendy also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Wendy and Alan visited the ward Wendy wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward better place to be.

Alan found it was good that



Patients and their families said staff were kind and caring;

Wendy found it was good that



She saw that staff were compassionate;



There was lots of space for patients to move around safely;



The ward had an activity room;



The ward was clean and tidy;



Care plans said why each patient needed a restrictive practice (restrictive practices are any type of support or practice that limits the rights or freedom of movement of a person);



There were activities for patients to do every day;



There was a plan to help patients go home;



Staff checked to find out if each patient could agree to their care;

Wendy was concerned that



Not all staff had received up to date training;



Not all the doctors were writing into the patients dementia care pathway;



There were no spare curtains on the ward to ensure patient's privacy and dignity;

What next?



What next?

After the inspection Wendy met with the staff and managers from Ash ward. Wendy wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to Wendy and tell her how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.