

What we found when we visited Ash

Easy to read report.

	<p>Ash Tyrone and Fermanagh Hospital 1 Donaghanie Road Omagh Co. Tyrone BT79 0NS</p>																																										
	<p>Trust: Western Health and Social Care Trust</p>																																										
<p>OCTOBER 2017</p> <table border="1"> <thead> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> </tr> <tr> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> </tr> <tr> <td>15</td> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> </tr> <tr> <td>22</td> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> </tr> <tr> <td>29</td> <td>30</td> <td>31</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p><small>www.free-printable-calendar.com</small></p>	SUN	MON	TUE	WED	THU	FRI	SAT	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31					<p>Date of RQIA inspection: 18 - 19 October 2017</p>
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Type of Ward:

Care and treatment ward for male and female patients over 65 years

Who is RQIA?



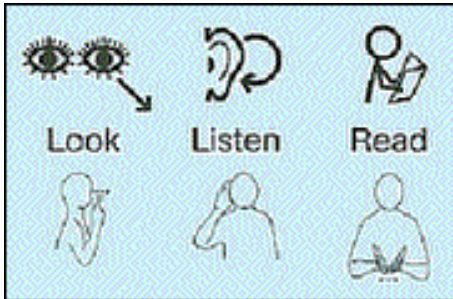
Alan

Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Ash ward was called Alan.

What did Alan do?



What did Alan do?

Alan

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people who are in charge of Ash ward

Alan also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan visited the ward he wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward better place to be.

Alan found it was good that



The ward environment was spacious and well maintained.



Patients felt safe and supported in the ward.



Staff stated that the ward was a positive place to work.



Relationships between patients And staff were good.

Alan was concerned that



The ward has poor Wi-Fi signal.



The ward's ligature point assessment required updating.



Care documentation for patients transferred from other ward's needed to be reviewed.

What next?



What next?

After the inspection Alan met with the staff and managers from Ash ward. Alan wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to Alan and tell him how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.