




## What we found when we inspected **Beech Ward**

Easy to read report.

	<p>Beech Ward Tyrone and Fermanagh Hospital 1 Donaghane Road Omagh BT79 0NS</p>																																										
	<p>Trust: Western Health and Social Care Trust</p>																																										
<p><b>2016 SEPTEMBER</b></p> <table border="1"> <thead> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> </tr> <tr> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> </tr> <tr> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> </tr> <tr> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> </tr> <tr> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td></td> </tr> </tbody> </table>	SUN	MON	TUE	WED	THU	FRI	SAT					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30		<p>Date of RQIA inspection: 26-28 September 2016</p>
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	<p>Type of Ward: Male rehabilitation and recovery ward</p>																																										

## Who is RQIA?



The Regulation and  
Quality Improvement  
Authority

Audrey



Alan



Dr Daly



## Who is RQIA?

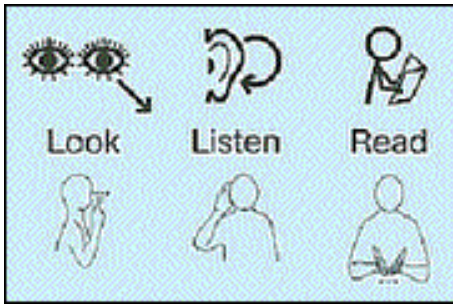
RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone.

RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspectors who spoke to the patients on Beech were called Audrey and Dr Daly

The lay assessor who spoke to the patients was called Alan.

What did the inspectors do?



What the inspectors do?

The inspectors

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Beech

The inspectors also

- read some of the notes that the staff write
- looked at some of the forms that the staff complete

After the inspectors visited the ward they wrote a report of what they found and sent it to the ward.

RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes.

These will make the ward a better place to be.

Inspectors found it was good that



Patients had an up to date assessment in place.



Patients had signed their care plans.



Patients' care plans were reviewed regularly.



Staff recorded patients' progress each day.



Patients attended activities on and off the ward.



A system was in place to ensure temporary staff had up to date training.



Staff on the ward felt supported by the team.



Patients said they were involved in their care and treatment.



There was an advocate who visited the ward every fortnight.



Staff meetings were held on the ward.

Inspectors were concerned that



Patients' risk assessments were not completed properly.



Important actions from the fire risk assessment had not been completed.



Patients were not seen by the consultant psychiatrist outside of the ward round.



The ward environment needed to be improved.



The garden area needed to be improved.



There was no evidence that staff were reviewing incidents on the ward to see if these could be reduced.



The environmental risk assessment did not detail all the risks on the ward.



Concerns were raised about how serious incidents were managed on the ward.

What next?



What next?

After the inspection the inspectors met with the staff and managers from Beech.

The inspectors wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to Audrey and tell her how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.