




## What we found when we visited **Elm Ward and Lime Ward**

Easy to read report.

 <p>and</p> 	<p><b>Elm Ward and Lime Ward</b></p> <p><b>Acute Admission</b> <b>Tyrone and Fermanagh Hospital</b> <b>1 Donaghane Road</b> <b>Omagh</b> <b>BT79 0NS</b></p>																																										
	<p>Trust: Western Health and Social Care Trust</p>																																										
<p><b>OCTOBER 2017</b></p> <table border="1"> <thead> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> </tr> <tr> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> </tr> <tr> <td>15</td> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> </tr> <tr> <td>22</td> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> </tr> <tr> <td>29</td> <td>30</td> <td>31</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	SUN	MON	TUE	WED	THU	FRI	SAT	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31					<p>Date of RQIA inspection: 24-25 October 2017</p>
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Type of Ward:

Elm ward is for female patients



Lime ward is for male patients

Who is RQIA?



**Audrey**

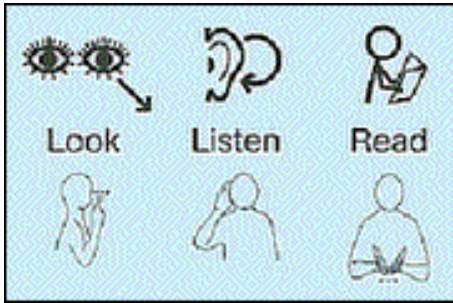


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Elm and Lime ward were called Audrey.

What did Audrey do?



What did Audrey do?

Audrey

- looked around the ward
- talked with patients on the ward
- talked to patients' families and carers
- talked to the staff working on the ward
- talked to the people who are in charge of Elm and Lime

Audrey

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Audrey visited the ward she wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward better place to be.

Audrey found it was good that:



Patients' risk assessments were completed with patient and carer involvement.



Patients' risk assessments were reviewed regularly and a management /safety plan was in place.



The ward staff and community staff worked together to put a plan in place for when patients leave hospital.



Patients could go to a 'therapeutic hub' every day to take part in therapeutic activities.



Patients said care on the ward was good.



Patients knew who to speak to if they were unhappy



Patients said there were activities on the ward for them to take part in each day



Patients said that staff treat them with dignity and respect.

Audrey was concerned that:



Staff required training to improve their skills and knowledge in completing care plans which were basis on psychological formulations.



The skills mix on the wards did not include a clinical psychologist.



Some of the records were not completed in full.

What next?



What next?

After the inspection Audrey met with the staff and managers from Elm and Lime ward.

Audrey wrote a report about what she found and sent it to the ward.

One of the inspectors will visit the ward again.