




What we found when we visited Oak A

Easy to read report.

	<p>Oak A Tyrone and Fermanagh Hospital 1 Donaghane Road Omagh Co. Tyrone BT79 0NS</p>																																			
	<p>Trust: Western Health and Social Care Trust</p>																																			
<p>February 2015</p> <table><tr><th>Sunday</th><th>Monday</th><th>Tuesday</th><th>Wednesday</th><th>Thursday</th><th>Friday</th><th>Saturday</th></tr><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td></tr><tr><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td></tr><tr><td>15</td><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td></tr><tr><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td></tr></table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	<p>Date of RQIA inspection: 26 & 27 February 2015</p>
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																														
1	2	3	4	5	6	7																														
8	9	10	11	12	13	14																														
15	16	17	18	19	20	21																														
22	23	24	25	26	27	28																														
	<p>Type of Ward: Male and female over 65 assessment and treatment</p>																																			

Who is RQIA?

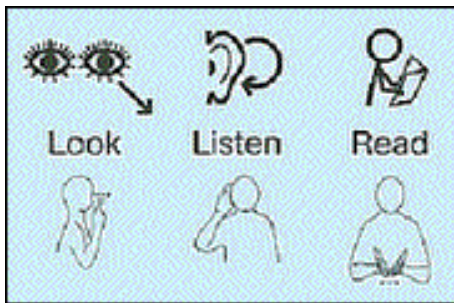


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Oak A was called Audrey.

What did Audrey do?



What did Audrey do?

Audrey

looked around the ward

- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Oak A

Audrey also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Audrey visited the ward she wrote a report of what she found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

Audrey found it was good that



Patients could meet with their doctor to talk about their care and treatment



There was an occupational therapist



Patients could see an advocate



The ward had an information booklet



The doctor and nurses looked at ways that patients could have time off the ward.

Audrey was concerned that



A number of care plans were not in place



Care plans were not in place for some restrictions



Staff did not always write about how they looked after the patients



When there were risks in the ward environment this was not written down to show how this was being managed



Staff did not write down if it was dangerous or not for patients to use a metal bed.



Care plans were not up to date



Care plans had not been signed by patients



Plans for patients leaving the ward had not been completed



There were no staff meetings



Staff did not have up to date training

What next?



What next?

After the inspection Audrey met with the staff and managers from Oak A. Audrey wrote a report about what she found and sent it to the ward.

The managers from the ward are going to write back to Audrey and tell her how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.