

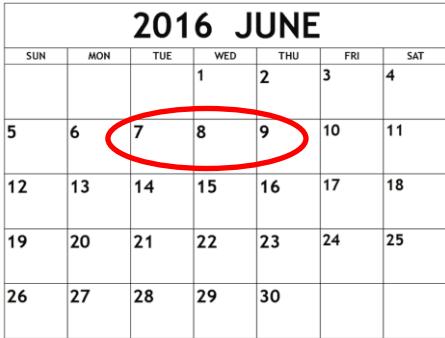



What we found when we visited **Oak A**

Easy to read report.

	<p>Oak A Tyrone and Fermanagh Hospital 1 Donaghane Road Omagh Co. Tyrone BT79 0NS</p>
	<p>Trust: Western Health and Social Care Trust</p>
	<p>Date of RQIA inspection: 7 – 9 June 2016</p>
	<p>Type of Ward: Assessment and treatment for patients over the age of 65</p>

Who is RQIA?



Audrey



Cairn



Dr Daly

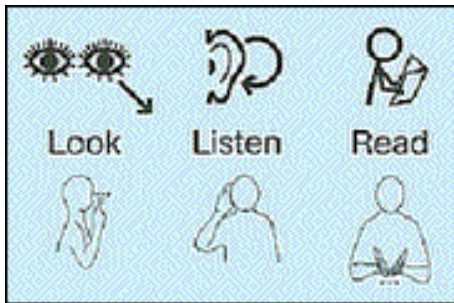


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who spoke to the patients on Oak A were called Audrey, Wendy, Cairn and Dr Daly.

What did the inspectors do?



What did the inspectors do?

They

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Oak A

They also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After the inspectors visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. This will make the ward a better place.

The inspectors found it was good that



Staff had up to date training in place.



There were enough staff on the ward to look after the patients.



There was an advocate



Patients were involved in their care plans.



Patients went to their ward meetings every week.



Plans were in place for staff to receive extra training to help support patients.



Staff treated patients with dignity and respect.



Relatives and patients said they were happy with the care on the ward.



There was an occupational therapist and an activity coordinator on the ward.



All incidents/accidents on the ward were reviewed.



All the staff worked well together.

The inspectors were concerned that



Risk assessments had not been completed correctly.



Some work had to be completed to make the ward safer.



Staff did not always write down in the care plans how to help the patient get better.



Staff did not always write down what they talked about at the ward round.



The ward was very small and there was no activity room.



Care plans about the locked door did not explain how this was managed for each patient



It was not clear how much time the clinical psychologist would be working with patients.



Patient did not always get one to one time with their named nurse

What next?



What next?

After the inspection the inspectors met with the staff and managers from Oak A. The inspectors wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to the inspectors and tell them how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.