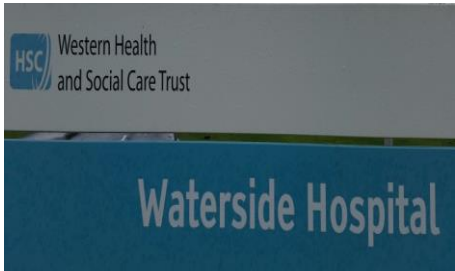




What we found when we visited Ward 1 Waterside Hospital

Easy to read report.

	Ward 1 Waterside Hospital 16 Gransha Park Londonderry BT47 6WH																																										
	Trust: Western Health and Social Care Trust																																										
<div>2017 AUGUST</div> <table><tr><th>SUN</th><th>MON</th><th>TUE</th><th>WED</th><th>THU</th><th>FRI</th><th>SAT</th></tr><tr><td></td><td></td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr><tr><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td></tr><tr><td>13</td><td>14</td><td>15</td><td>16</td><td>17</td><td>18</td><td>19</td></tr><tr><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td></tr><tr><td>27</td><td>28</td><td>29</td><td>30</td><td>31</td><td></td><td></td></tr></table> <small>www.free-printable-calendar.com</small>	SUN	MON	TUE	WED	THU	FRI	SAT			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31			Date of RQIA inspection: 8- 9 August 2017
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	Type of Ward: Assessment and treatment for male and female patients over 65 years																																										

Who is RQIA?



Audrey

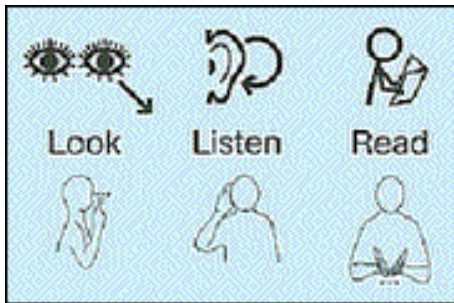


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspectors who carried out the inspection were called Audrey (pictured) and Dr Rea.

What did the inspectors do?



What did the inspectors do?

Inspectors

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Ward 1

Inspectors also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After the inspectors visited the ward Audrey wrote a report of what they found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

The inspectors found it was good that



Patients said they were involved in their care and treatment.



Patients said there were activities on the ward for them to take part in each day.



Patients said the staff were caring and kind.



Staff said they enjoyed working on the ward.



Staff said they were well supported.



Work had been completed on the ward environment to make it safe for patients.



Patients felt the care on the ward was good.



A new call system was in place for patients.



The ward had a therapeutic hub for patients to attend.

The inspectors were concerned that



Staff did not have up to date training in place.



Medical records did not show how patients' progress and current mental health status was reviewed.



Records of meetings held on the ward with all professionals were not completed in full.



There was limited clinical psychologist support available to patients.



One of the consultant psychiatrists had left their post and the trust were finding it difficult to recruit another consultant to to this post.



Patients' risk assessments were not fully completed.

What next?



What next?

After the inspection the inspectors met with the staff and managers from Ward1. Audrey wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to Audrey and tell her how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.