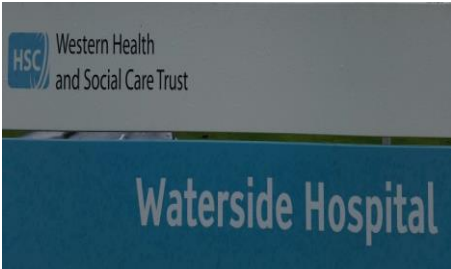




## What we found when we visited Ward 1

### Easy to read report.

	Ward 1 Waterside Hospital 16 Gransha Park Londonderry BT47 6WH																																										
	Trust:  Western Health and Social Care Trust																																										
<p>October 2014</p> <table border="1"><thead><tr><th>Sunday</th><th>Monday</th><th>Tuesday</th><th>Wednesday</th><th>Thursday</th><th>Friday</th><th>Saturday</th></tr></thead><tbody><tr><td></td><td></td><td></td><td>1</td><td>2</td><td>3</td><td>4</td></tr><tr><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td></tr><tr><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td><td>17</td><td>18</td></tr><tr><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td></tr><tr><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td><td>31</td><td></td></tr></tbody></table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		Date of RQIA inspection:  18 & 19 February 2015
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	Type of Ward:  Assessment and treatment for male and female patients over 65 years																																										

## Who is RQIA?

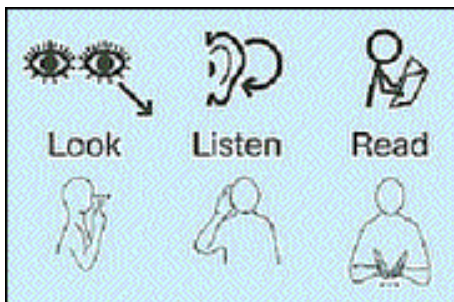


## Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspectors that spoke to the patients on Ward 1 were called Marie and Audrey.

## What did Marie and Audrey do?



## What did Marie and Audrey do?

### Marie and Audrey

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Ward 1

### Marie and Audrey also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Marie and Audrey visited the ward they wrote a report of what they found and sent it to the ward. RQIA asked the staff that work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

Marie and Audrey found  
it was good that



Patients got one to one time with their nurse



There is an occupational therapist



Staff checked if patients liked the activities



Patients could see their doctor



There was an advocate who sees the patients



Care plans were reviewed with patients



There was information about the ward for patients



The doctor and nurses look at ways to help the patients have time off the ward.



Patients had assessments in place

Marie and Audrey were concerned that



Staff did not write down if it was dangerous or not for patients to use a metal bed.



Some care plans were not up to date



There were risks on the ward which had not been managed right to make sure patients were safe



Each patient did not have an activity place

What next?



What next?

After the inspection Marie and Audrey met with the staff and managers from Ward 1. Marie and Audrey wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to Marie and Audrey to tell them how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.